

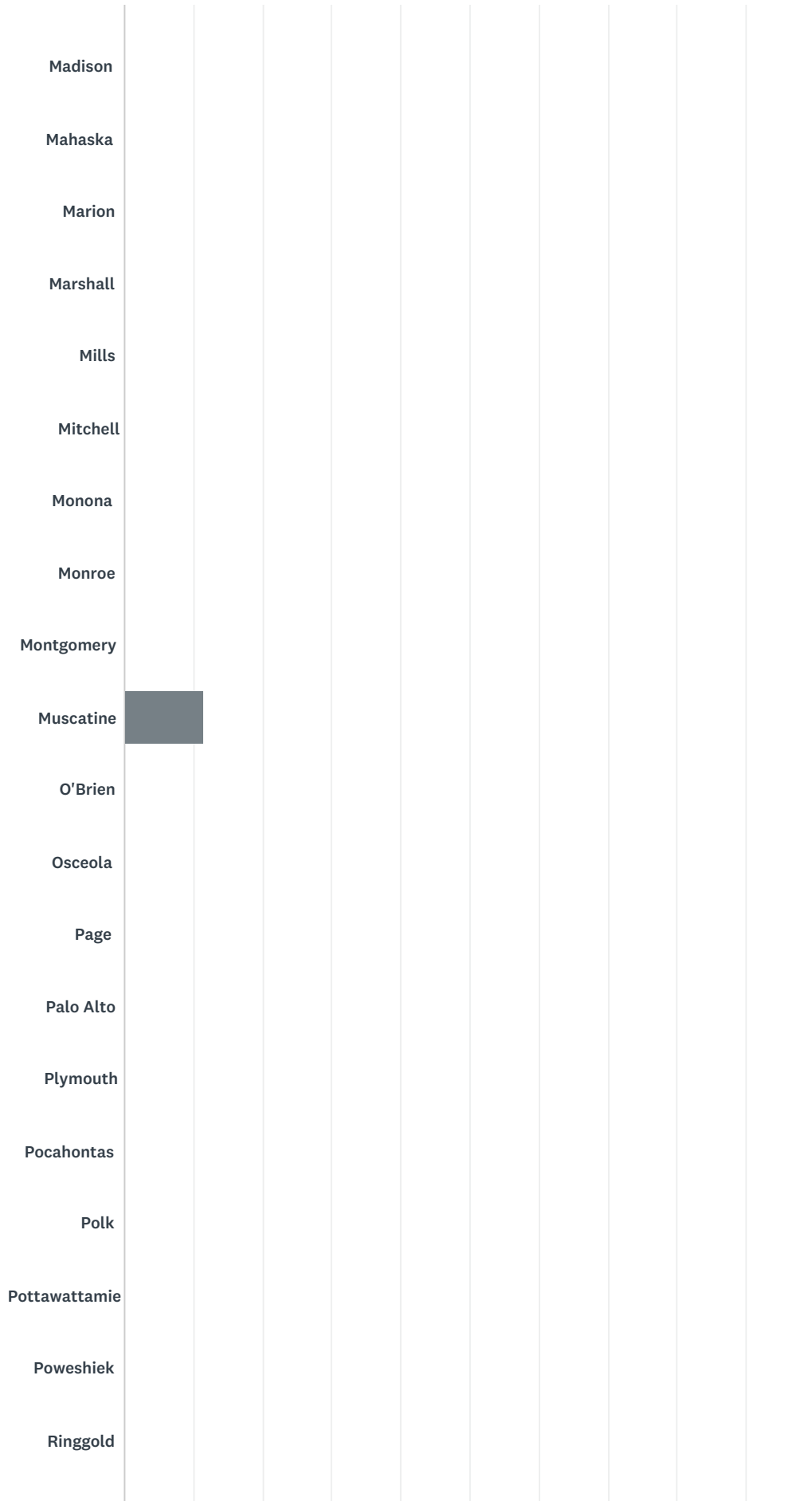
Q1 1. What county are you representing? (select the county from the drop-down menu)

Answered: 356 Skipped: 0











ANSWER CHOICES

RESPONSES

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

Adair	0.00%	0
Adams	0.00%	0
Allamakee	0.00%	0
Appanoose	0.00%	0
Audubon	0.00%	0
Benton	0.00%	0
Black Hawk	0.00%	0
Boone	0.28%	1
Bremer	0.00%	0
Buchanan	0.00%	0
Buena Vista	0.00%	0
Butler	0.00%	0
Calhoun	0.00%	0
Carroll	0.28%	1
Cass	0.00%	0
Cedar	4.78%	17
Cerro Gordo	0.28%	1
Cherokee	0.00%	0
Chickasaw	0.00%	0
Clarke	0.00%	0
Clay	0.00%	0
Clayton	0.00%	0
Clinton	28.37%	101
Crawford	0.00%	0
Dallas	0.00%	0
Davis	0.00%	0
Decatur	0.00%	0
Delaware	0.00%	0
Des Moines	0.00%	0
Dickinson	0.00%	0
Dubuque	0.00%	0
Emmet	0.00%	0
Fayette	0.00%	0
Floyd	0.00%	0
Franklin	0.00%	0

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

Fremont	0.00%	0
Greene	0.00%	0
Grundy	0.00%	0
Guthrie	0.00%	0
Hamilton	0.00%	0
Hancock	0.00%	0
Hardin	0.00%	0
Harrison	0.00%	0
Henry	0.28%	1
Howard	0.00%	0
Humboldt	0.00%	0
Ida	0.00%	0
Iowa	0.28%	1
Jackson	1.40%	5
Jasper	0.00%	0
Jefferson	0.00%	0
Johnson	0.84%	3
Jones	0.00%	0
Keokuk	0.00%	0
Kossuth	0.00%	0
Lee	0.00%	0
Linn	0.28%	1
Louisa	0.28%	1
Lucas	0.00%	0
Lyon	0.00%	0
Madison	0.00%	0
Mahaska	0.00%	0
Marion	0.00%	0
Marshall	0.00%	0
Mills	0.00%	0
Mitchell	0.00%	0
Monona	0.00%	0
Monroe	0.00%	0
Montgomery	0.00%	0
Muscatine	11.52%	41

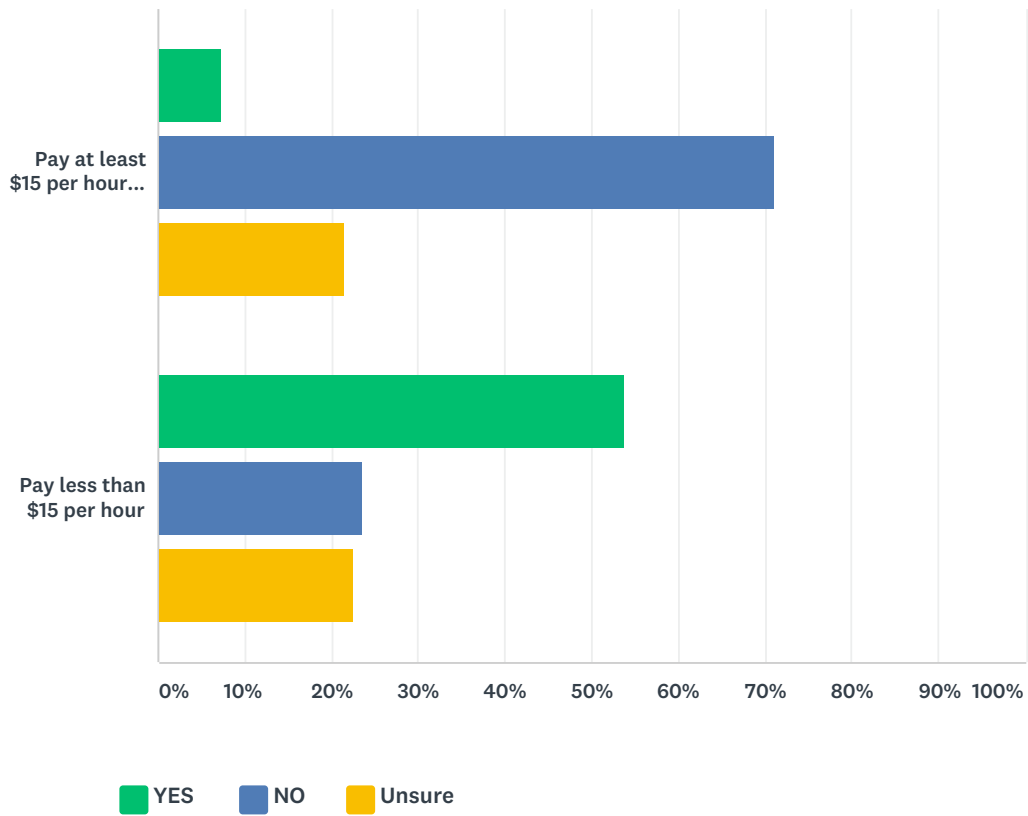
IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

O'Brien	0.00%	0
Osceola	0.00%	0
Page	0.00%	0
Palo Alto	0.00%	0
Plymouth	0.00%	0
Pocahontas	0.00%	0
Polk	0.00%	0
Pottawattamie	0.00%	0
Poweshiek	0.00%	0
Ringgold	0.00%	0
Sac	0.00%	0
Scott	51.12%	182
Shelby	0.00%	0
Sioux	0.00%	0
Story	0.00%	0
Tama	0.00%	0
Taylor	0.00%	0
Union	0.00%	0
Van Buren	0.00%	0
Wapello	0.00%	0
Warren	0.00%	0
Washington	0.00%	0
Wayne	0.00%	0
Webster	0.00%	0
Winnebago	0.00%	0
Winneshiek	0.00%	0
Woodbury	0.00%	0
Worth	0.00%	0
Wright	0.00%	0
TOTAL		356

Q2 EMPLOYMENT2a. In your community, are there a sufficient number of full-time job opportunities available that:

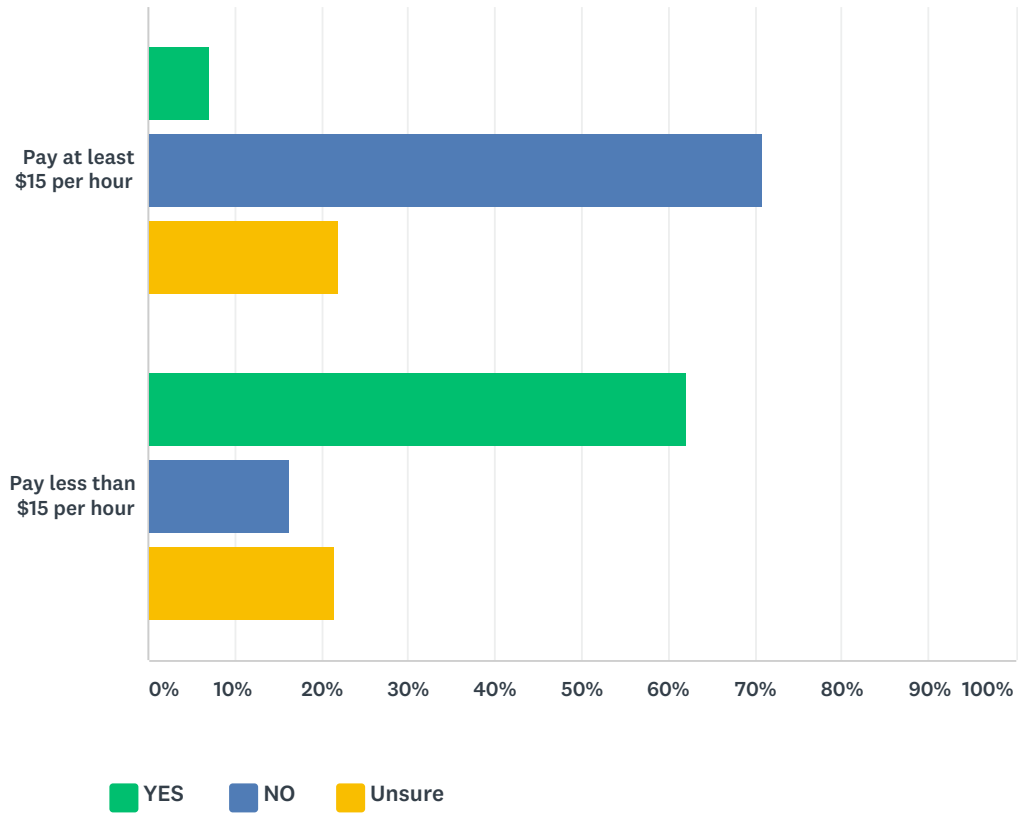
Answered: 315 Skipped: 41



	YES	NO	UNSURE	TOTAL
Pay at least \$15 per hour (\$31,200 per year)	7.31% 22	71.10% 214	21.59% 65	301
Pay less than \$15 per hour	53.82% 162	23.59% 71	22.59% 68	301

Q3 2b. In your community, are there a sufficient number of part-time job opportunities available that:

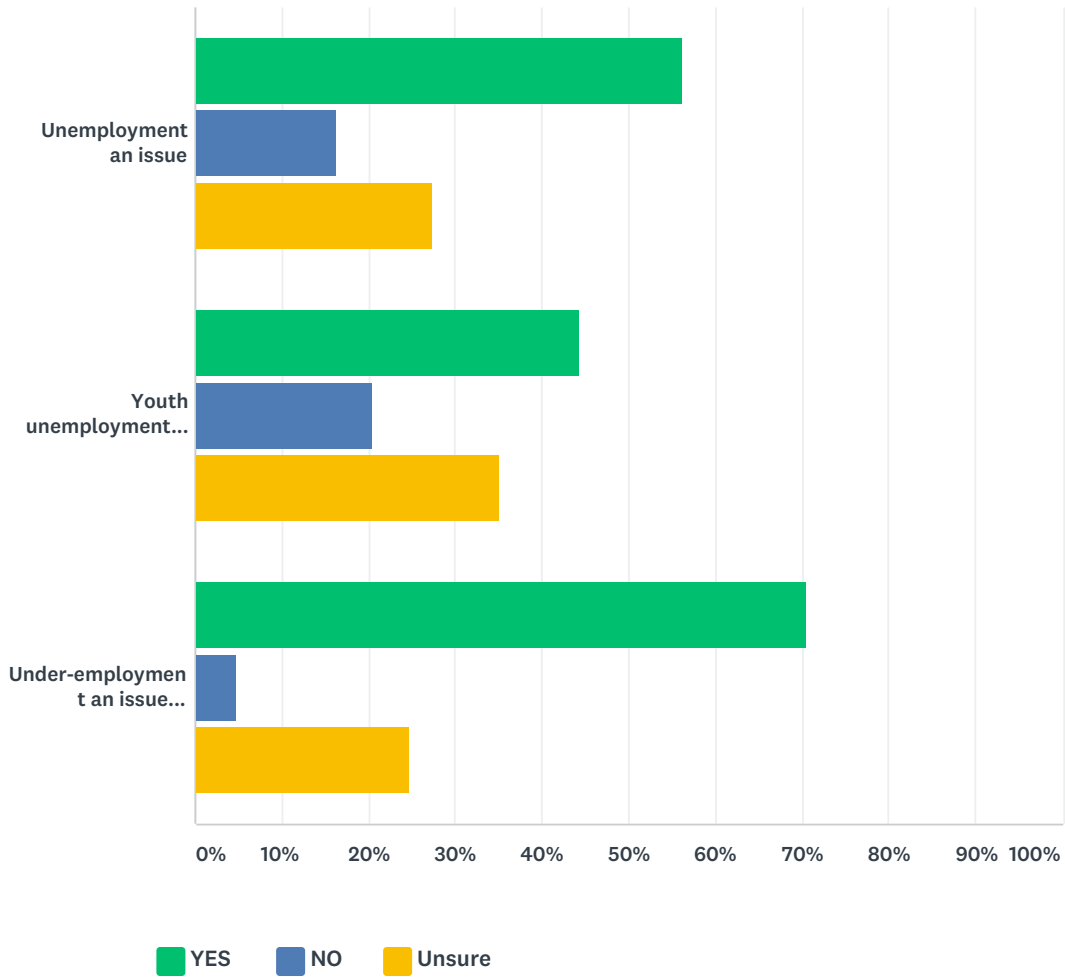
Answered: 314 Skipped: 42



	YES	NO	UNSURE	TOTAL
Pay at least \$15 per hour	7.21% 22	70.82% 216	21.97% 67	305
Pay less than \$15 per hour	62.13% 187	16.28% 49	21.59% 65	301

Q4 3. In your community, is...

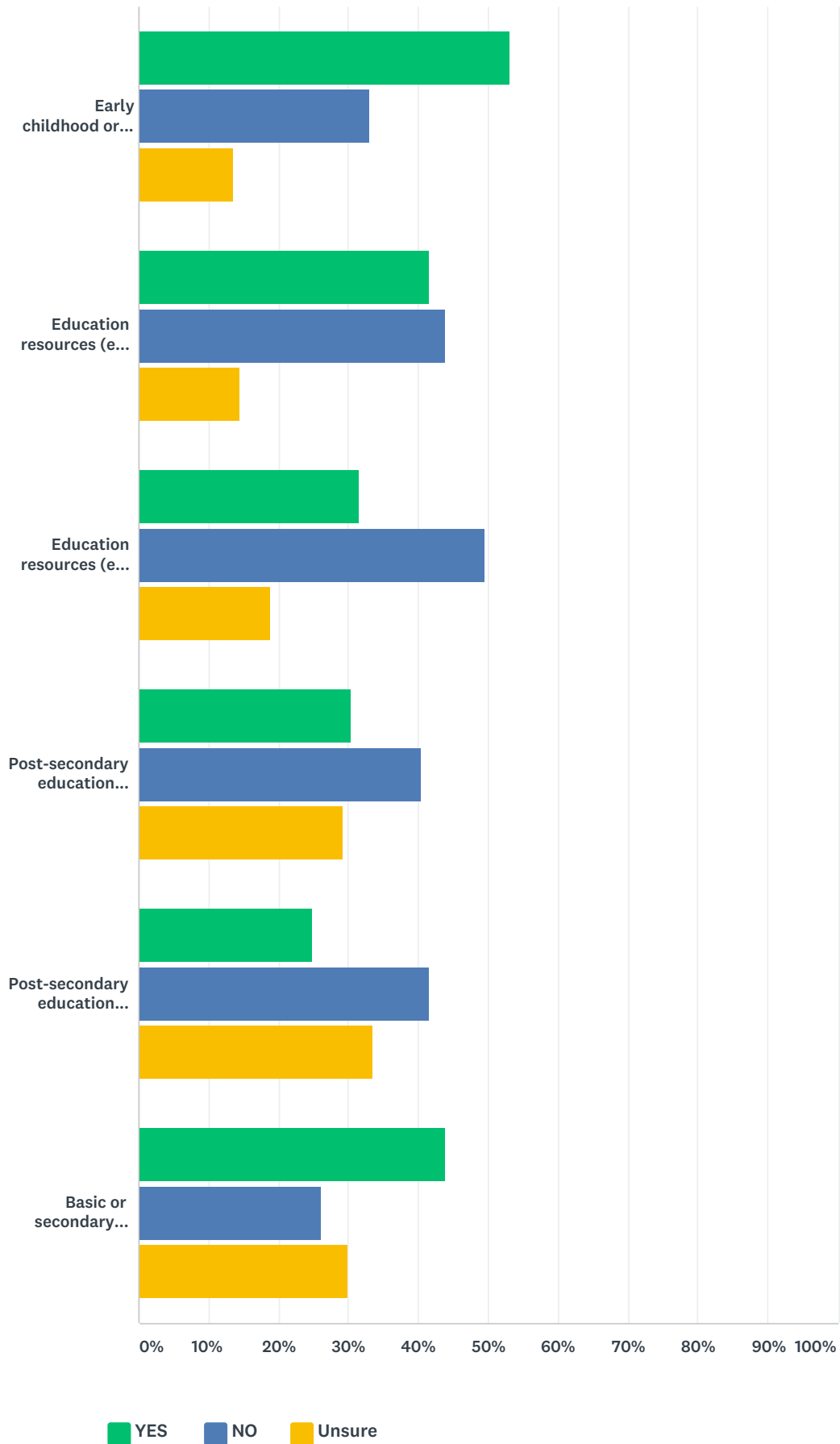
Answered: 314 Skipped: 42



	YES	NO	UNSURE	TOTAL
Unemployment an issue	56.27% 175	16.40% 51	27.33% 85	311
Youth unemployment an issue	44.30% 136	20.52% 63	35.18% 108	307
Under-employment an issue (i.e. workers who are highly skilled but working in low paying jobs, workers who are highly skilled but working in low skill jobs, and part-time workers who would prefer to be full-time)	70.55% 218	4.85% 15	24.60% 76	309

Q5 EDUCATION4. In your community, are there a sufficient number of accessible and affordable (for low-income people)...

Answered: 293 Skipped: 63



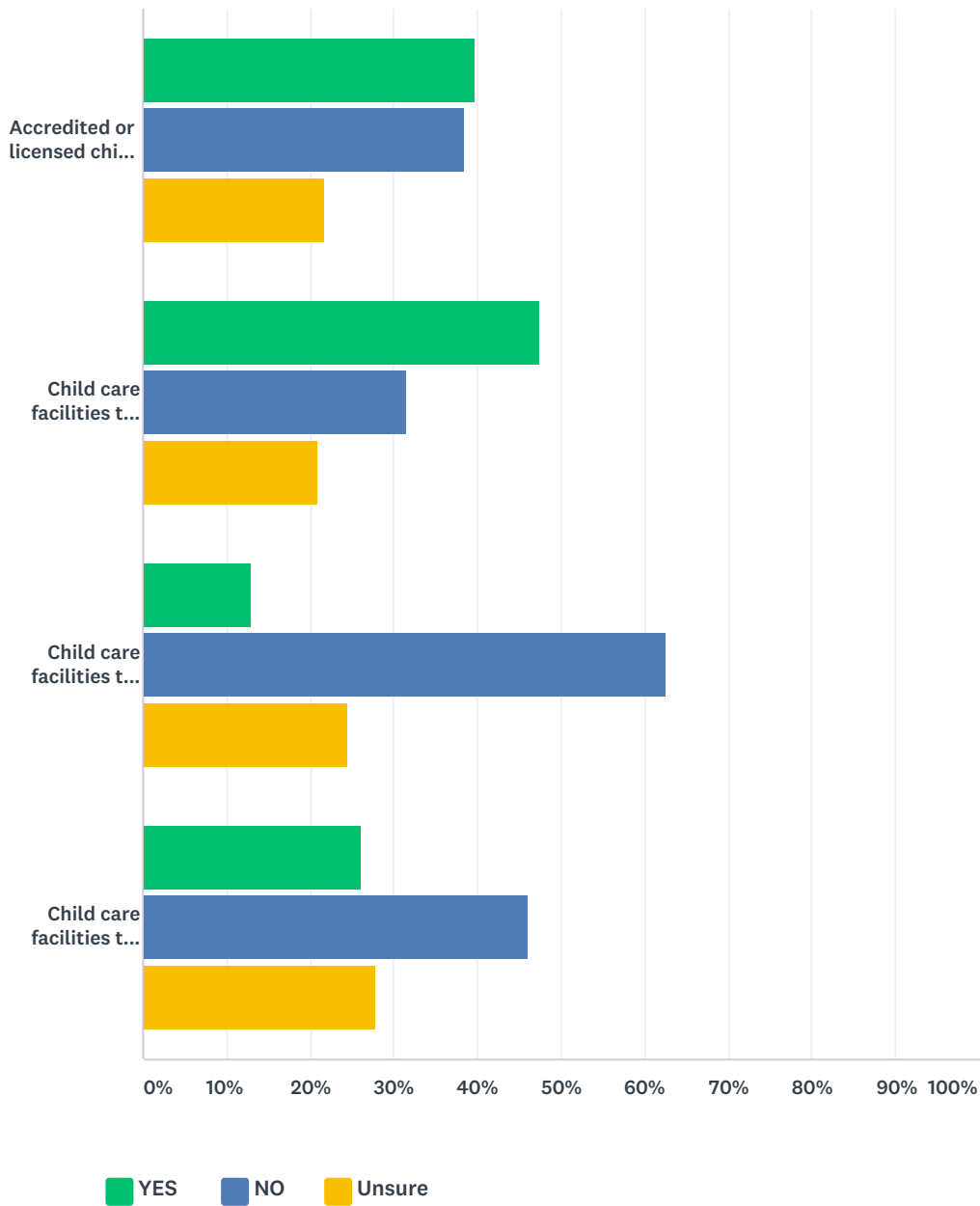
YES NO Unsure

YES	NO	UNSURE	TOTAL
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Early childhood or pre-school education programs (including Head Start programs)	53.24% 156	33.11% 97	13.65% 40	293
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for school age children (ages 5 to 11)	41.64% 122	44.03% 129	14.33% 42	293
Education resources (e.g. academic activities, enrichment activities, summer programs, cultural arts) for school age youth (ages 12 to 17)	31.51% 92	49.66% 145	18.84% 55	292
Post-secondary education resources (e.g. education training vouchers, college tuition waivers, scholarships, vocational training) for newly high-school graduating youth	30.38% 89	40.27% 118	29.35% 86	293
Post-secondary education resources (e.g. education training vouchers, college tuition waivers, scholarships, vocational training) for adults who did not immediately continue their education after graduating from high-school	24.83% 72	41.72% 121	33.45% 97	290
Basic or secondary education resources for adults (e.g. literacy, ESL, ABE/GED)	43.99% 128	26.12% 76	29.90% 87	291

Q6 CHILD CARE5. In your community, are there a sufficient number of accessible and affordable (for low-income people)...

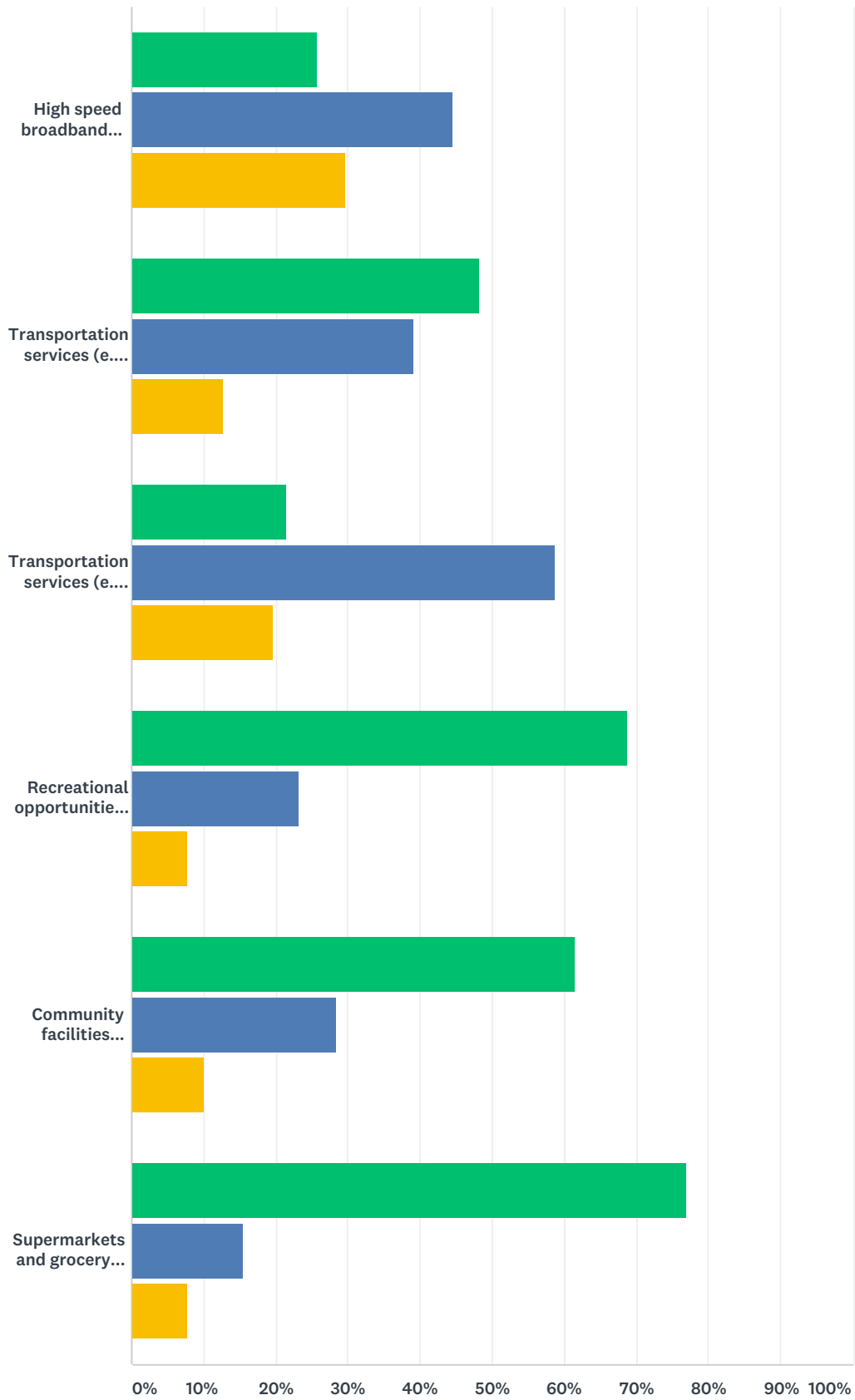
Answered: 291 Skipped: 65



	YES	NO	UNSURE	TOTAL
Accredited or licensed child care facilities (e.g. centers, homes)	39.79% 115	38.41% 111	21.80% 63	289
Child care facilities that provide services during the daytime (Monday through Friday) for children (ages 0 to 4)	47.42% 138	31.62% 92	20.96% 61	291
Child care facilities that provide services during the evenings, nighttime, and/or weekends for children (ages 0 to 11)	13.06% 38	62.54% 182	24.40% 71	291
Child care facilities that provide services to school aged children (ages 5 to 11) when school is not in session (e.g. before/after school, school breaks, during the summer)	26.12% 76	46.05% 134	27.84% 81	291

Q7 INFRASTRUCTURE6. In your community, are there a sufficient number of accessible and affordable (for low-income people)...

Answered: 284 Skipped: 72



■ YES
 ■ NO
 ■ Unsure

YES	NO	UNSURE	TOTAL
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IOWA COMMUNITY ACTION AGENCIES [3]

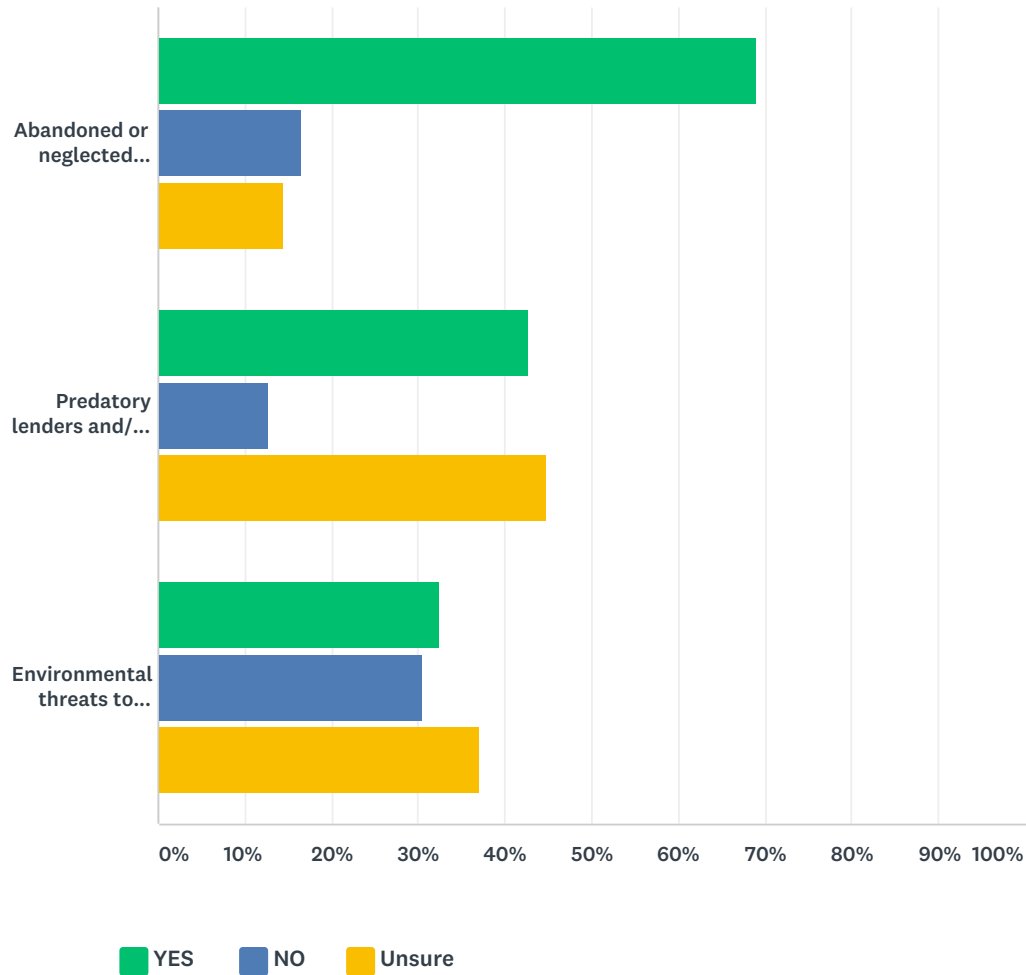
COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

High speed broadband technologies (e.g. DSL, cable, fiber optics, wireless)	25.80% 73	44.52% 126	29.68% 84	283
Transportation services (e.g. cabs, taxis, buses, trolleys) during the daytime (Monday through Friday)	48.24% 137	39.08% 111	12.68% 36	284
Transportation services (e.g. cabs, taxis, buses, trolleys) during the evenings, nighttime, and/or weekends	21.48% 61	58.80% 167	19.72% 56	284
Recreational opportunities (e.g. parks, gardens, trail systems, fitness centers, water parks)	68.90% 195	23.32% 66	7.77% 22	283
Community facilities (e.g. community centers, youth centers, libraries)	61.57% 173	28.47% 80	9.96% 28	281
Supermarkets and grocery stores	76.92% 10	15.38% 2	7.69% 1	13

Q8 7. In your community, are...

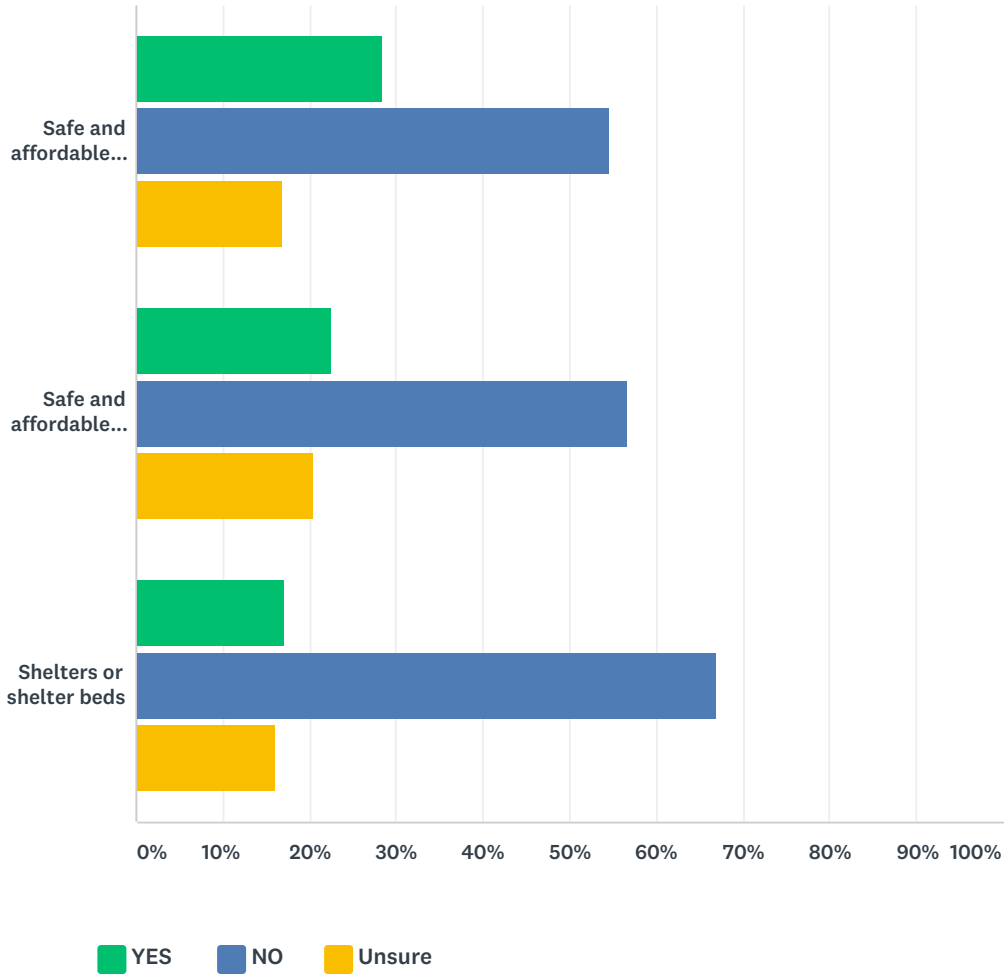
Answered: 284 Skipped: 72



	YES	NO	UNSURE	TOTAL
Abandoned or neglected houses and buildings an issue	69.01% 196	16.55% 47	14.44% 41	284
Predatory lenders and/or lending practices an issue	42.61% 121	12.68% 36	44.72% 127	284
Environmental threats to households an issue (e.g. toxic soil, radon, lead, air quality, quality of drinking water)	32.39% 92	30.63% 87	36.97% 105	284

Q9 HOUSING8. In your community, are there a sufficient number of...

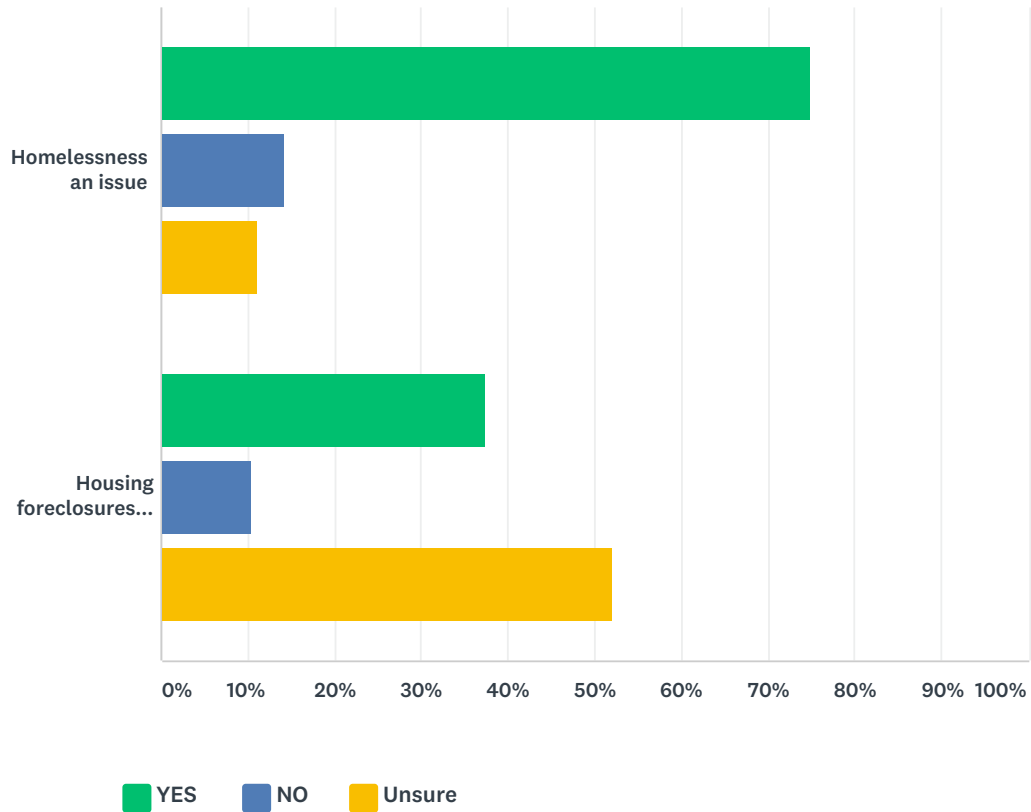
Answered: 282 Skipped: 74



	YES	NO	UNSURE	TOTAL
Safe and affordable housing units	28.37% 80	54.61% 154	17.02% 48	282
Safe and affordable housing units built or set aside for low-income people	22.70% 64	56.74% 160	20.57% 58	282
Shelters or shelter beds	17.08% 48	66.90% 188	16.01% 45	281

Q10 9. In your community, is/are...

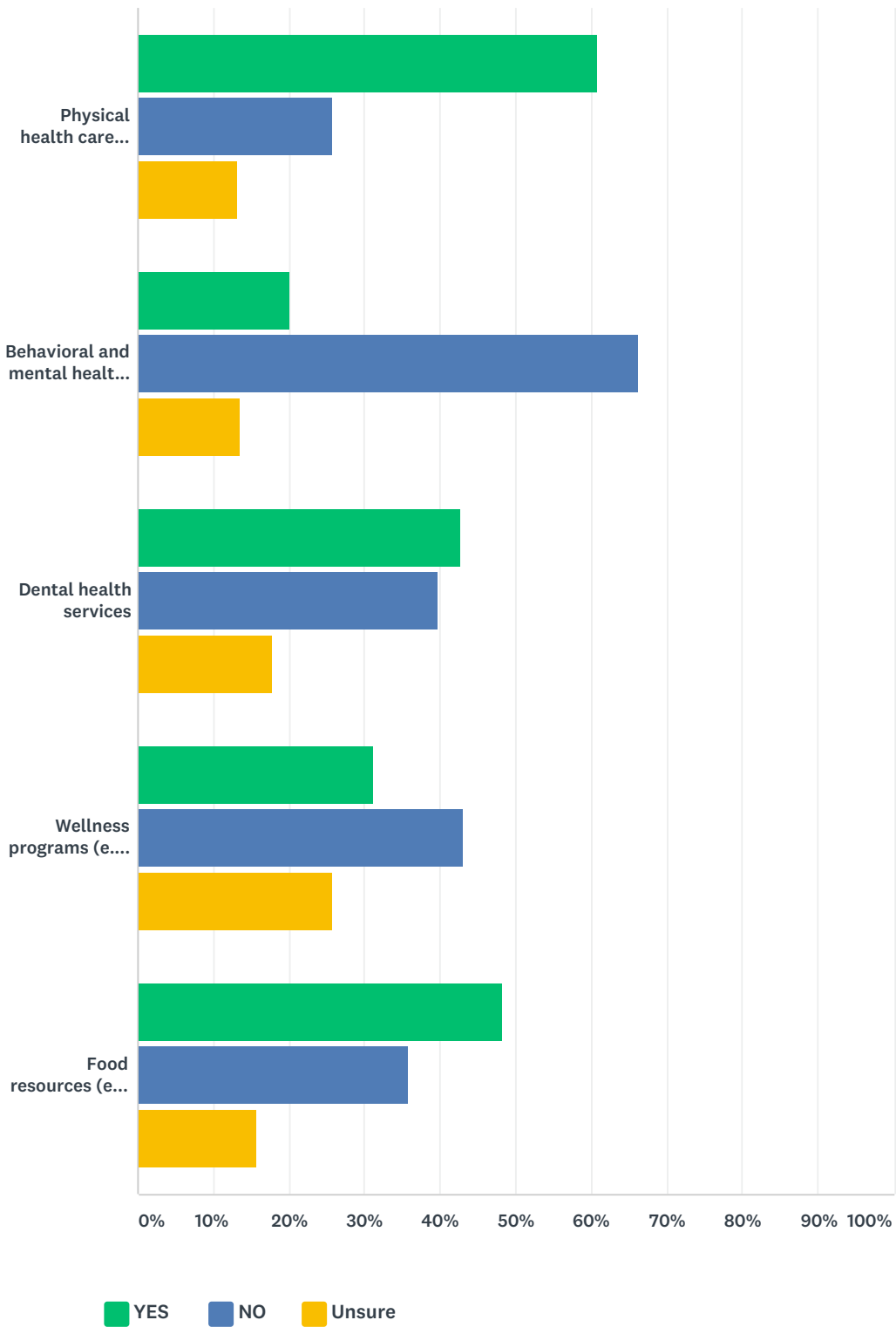
Answered: 282 Skipped: 74



	YES	NO	UNSURE	TOTAL
Homelessness an issue	74.82% 211	14.18% 40	10.99% 31	282
Housing foreclosures an issue	37.50% 105	10.36% 29	52.14% 146	280

Q11 HEALTH10. In your community, are there a sufficient number of accessible and affordable (for low-income people)...

Answered: 279 Skipped: 77



YES	NO	UNSURE	TOTAL
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IOWA COMMUNITY ACTION AGENCIES [3]

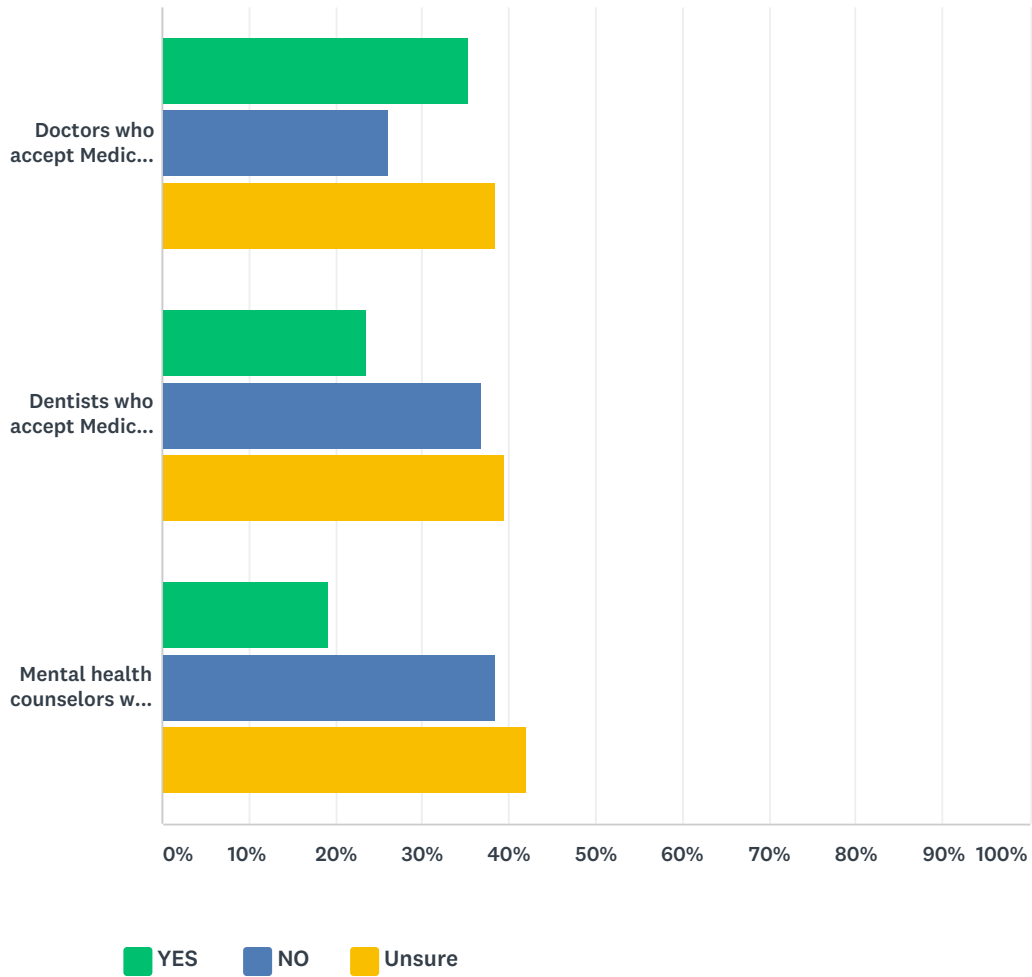
COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

Physical health care resources/services (e.g. medical centers, physical therapy, hospitals, walk-in/urgent care clinics)	60.93% 170	25.81% 72	13.26% 37	279
Behavioral and mental health care resources/services	20.07% 56	66.31% 185	13.62% 38	279
Dental health services	42.60% 118	39.71% 110	17.69% 49	277
Wellness programs (e.g. physical health, exercise, nutrition)	31.18% 87	43.01% 120	25.81% 72	279
Food resources (e.g. food pantries, meal sites, meal programs, community gardens)	48.39% 135	35.84% 100	15.77% 44	279

Q12 11. In your community, are there a sufficient number of...

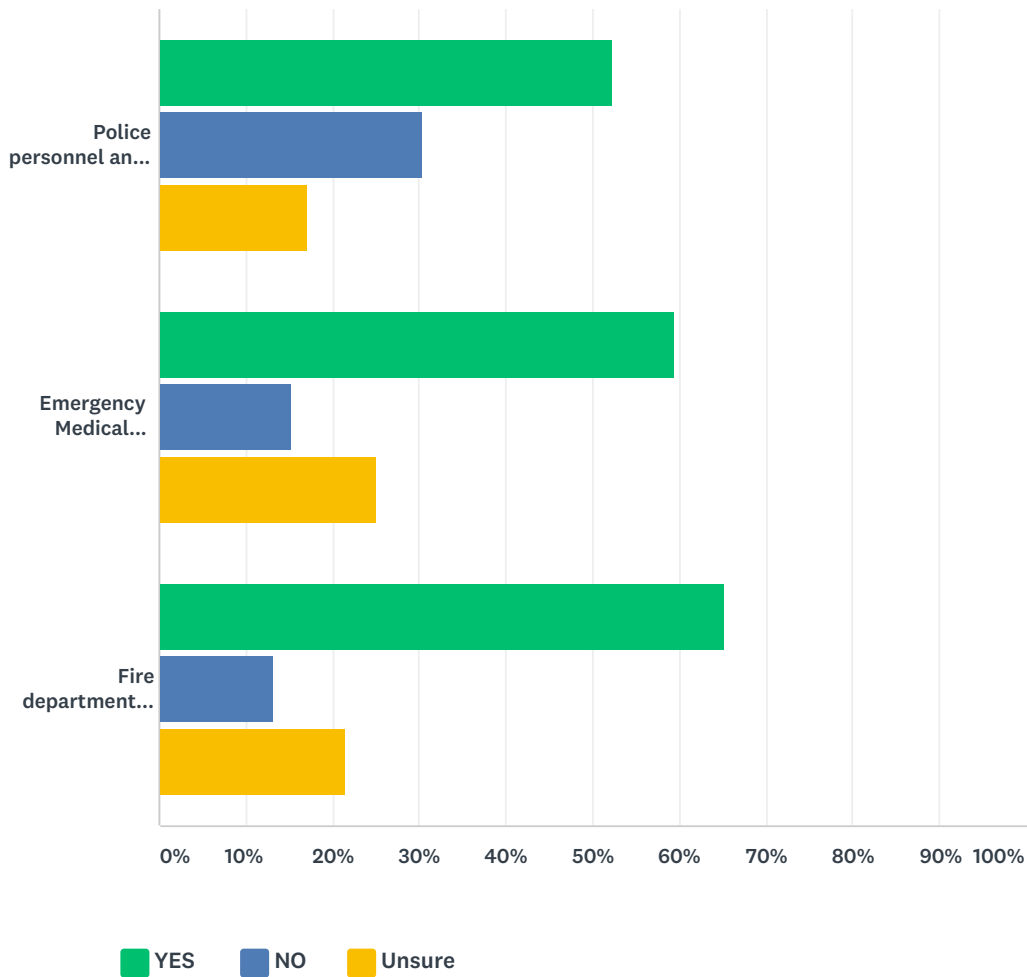
Answered: 280 Skipped: 76



	YES	NO	UNSURE	TOTAL
Doctors who accept Medicaid (Title XIX)	35.36% 99	26.07% 73	38.57% 108	280
Dentists who accept Medicaid (Title XIX)	23.57% 66	36.79% 103	39.64% 111	280
Mental health counselors who accept Medicaid (Title XIX)	19.29% 54	38.57% 108	42.14% 118	280

Q13 PUBLIC SAFETY12. In your community, are there a sufficient number of...

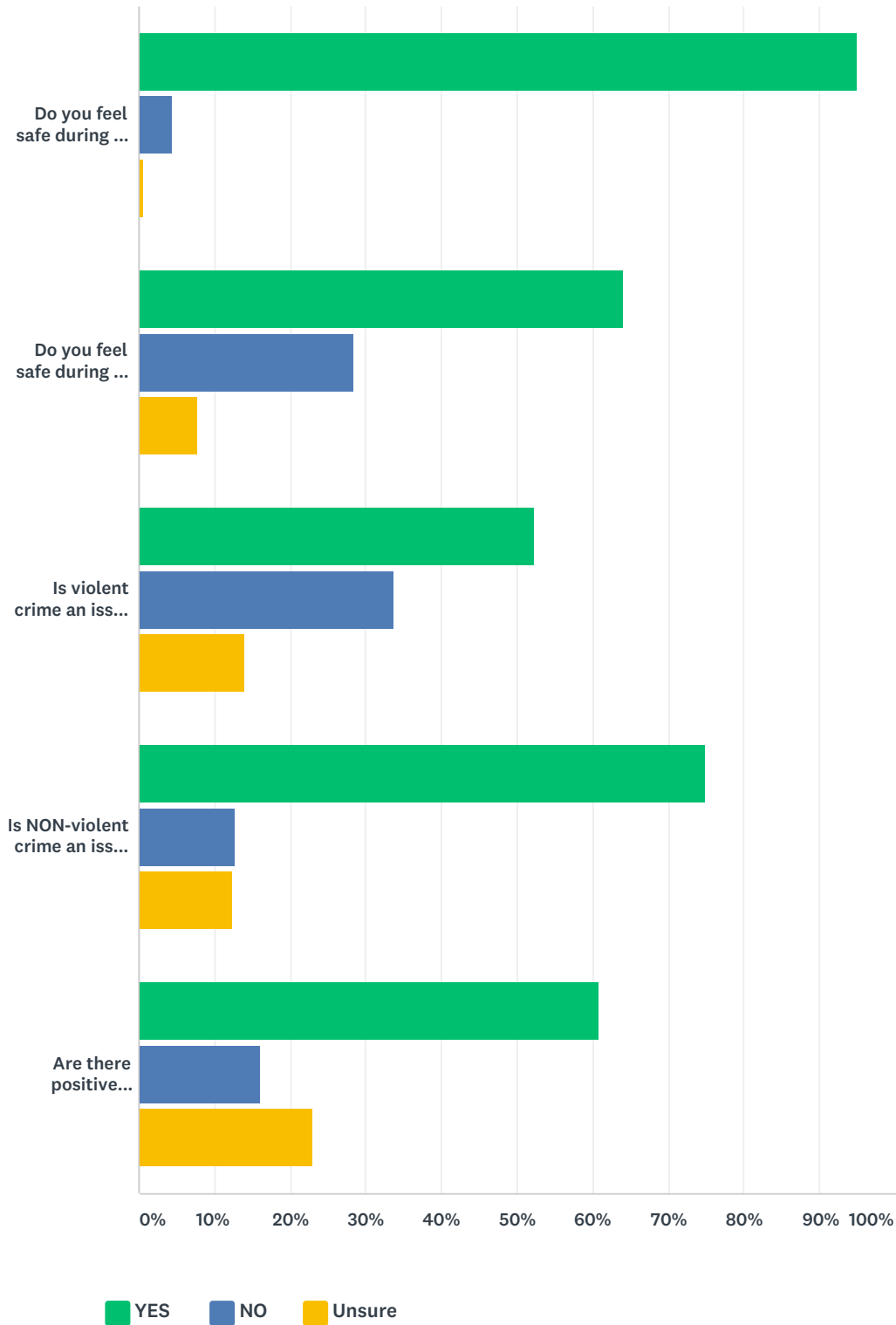
Answered: 274 Skipped: 82



	YES	NO	UNSURE	TOTAL
Police personnel and resources	52.38% 143	30.40% 83	17.22% 47	273
Emergency Medical Technicians (EMTs)/Ambulance Technicians	59.49% 163	15.33% 42	25.18% 69	274
Fire department personnel and resources	65.20% 178	13.19% 36	21.61% 59	273

Q14 13. In your community...

Answered: 275 Skipped: 81



	YES	NO	UNSURE	TOTAL
Do you feel safe during the daytime	94.91% 261	4.36% 12	0.73% 2	275

Do you feel safe during the nighttime	64.00% 176	28.36% 78	7.64% 21	275
Is violent crime an issue (i.e. physical injury to people)	52.38% 143	33.70% 92	13.92% 38	273
Is NON-violent crime an issue (e.g. theft, larceny, drugs)	74.91% 206	12.73% 35	12.36% 34	275
Are there positive relations between the police and the community	60.95% 167	16.06% 44	22.99% 63	274

Q15 ADDITIONAL QUESTIONS14. What are TWO things you would like to see improved in your community?

Answered: 205 Skipped: 151

ANSWER CHOICES	RESPONSES	
14a.	100.00%	205
14b.	94.63%	194

#	14A.	DATE
1	I would like to see the job market not be so hard to get in to	7/21/2017 5:18 PM
2	Less Liquor stores	7/11/2017 2:27 PM
3	Fair wages for fair work/Minimum Wage	7/6/2017 8:39 AM
4	More mental health services for low income	7/5/2017 5:28 PM
5	More activities to keep kids busy	6/30/2017 9:18 AM
6	more community	6/29/2017 2:36 PM
7	Early Education Programming	6/29/2017 1:56 PM
8	Student loan forgiveness	6/29/2017 1:40 PM
9	Quality after school programs for youth	5/23/2017 9:32 AM
10	harsher punishment for offenders of crimes, not a slap on the hand and sent out to repeat crimes.	5/9/2017 3:56 PM
11	More Child Care Available, and more for Kids To Do.	5/4/2017 3:47 PM
12	Mental Health Service--for both youth and adults AND affordable healthcare!	5/4/2017 9:08 AM
13	mental health programs for youth and adults	5/4/2017 8:46 AM
14	After school care	5/4/2017 8:36 AM
15	Programs and support for those who economically challenged	5/3/2017 4:58 PM
16	Safety/security	5/3/2017 4:53 PM
17	Drif issues	5/3/2017 4:23 PM
18	More affordable high quality afterschool and summer programs	5/3/2017 3:52 PM
19	More affordable early learning centers	5/3/2017 2:50 PM
20	jobs	5/3/2017 2:46 PM
21	better pay for teachers	5/3/2017 1:11 PM
22	We need more funding for preschool for low income families.	5/2/2017 3:28 PM
23	Higher wages	5/2/2017 1:41 PM
24	safe low income housing	5/2/2017 11:40 AM
25	Streets	5/1/2017 7:55 PM
26	increased housing, all levels	4/29/2017 12:15 AM
27	Community Pride	4/28/2017 2:19 PM
28	violent crimes	4/28/2017 10:06 AM
29	transportation	4/28/2017 6:52 AM
30	Variety of employment options	4/27/2017 9:40 PM

31	Police/Community Relations	4/27/2017 3:42 PM
32	Increase in good paying job opportunities	4/26/2017 2:57 PM
33	High Skilled/High paying jobs.	4/26/2017 12:40 PM
34	Technically skilled job opportunities	4/26/2017 9:46 AM
35	More and better paying jobs	4/26/2017 8:08 AM
36	entrepreneurial education, helping people help themselves develop businesses/livelihoods	4/25/2017 9:49 PM
37	More respect for homeless	4/25/2017 3:52 PM
38	More higher paying jobs	4/25/2017 3:16 PM
39	Greater access to quality mental health services and a greater focus, or any focus, on mental health issues in the schools.	4/25/2017 2:11 PM
40	Young people engaged in the community	4/25/2017 1:33 PM
41	mental health availability	4/25/2017 11:47 AM
42	Crime/Drugs	4/25/2017 10:04 AM
43	Increase in jobs with higher wages and benefits.	4/25/2017 9:38 AM
44	Safe, monitored places for teens to gather	4/25/2017 8:58 AM
45	Crime	4/25/2017 8:26 AM
46	Crime rates to go down -- shootings, physical violence, etc.	4/25/2017 7:55 AM
47	community services for youth	4/25/2017 7:48 AM
48	Assistance for the homeless	4/24/2017 2:18 PM
49	theft	4/24/2017 2:16 PM
50	transitional shelters for he homeless	4/24/2017 1:28 PM
51	Increase minimum wage to a living wage	4/24/2017 12:21 PM
52	property clean-up by private citizens and city departments	4/24/2017 12:07 PM
53	Engagement	4/24/2017 11:55 AM
54	Street/Road Repairs	4/24/2017 11:55 AM
55	more police / firefighters	4/24/2017 11:39 AM
56	Housing	4/24/2017 11:28 AM
57	Supporting and funding existing agencies like the YWCA that cater to not only assisting individuals and families in crisis, but teaching them skills to become self-sufficient.	4/24/2017 11:16 AM
58	Mental Health services options	4/24/2017 11:14 AM
59	Jobs with > \$15 an hour	4/24/2017 11:03 AM
60	More affordable housing	4/24/2017 11:00 AM
61	Better ways to communicate opportunities to lower income people	4/24/2017 6:37 AM
62	Mental health services	4/23/2017 7:57 PM
63	Medical care for the less fortunate	4/23/2017 7:05 AM
64	affordable housing for low-income families	4/21/2017 4:20 PM
65	more eating establishments	4/21/2017 2:06 PM
66	More law enforcement	4/21/2017 1:51 PM
67	rate of pay	4/21/2017 1:33 PM
68	reduce crime rate	4/21/2017 11:00 AM
69	Access to high school completion	4/21/2017 9:01 AM

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

70	More child care places for low income so there would not be such a long waiting list	4/21/2017 8:55 AM
71	Clean communities	4/21/2017 7:43 AM
72	Remove gun violence	4/20/2017 8:01 PM
73	Mental health options for low income	4/20/2017 6:06 PM
74	Youth activities	4/20/2017 5:57 PM
75	More opportunities for low income children to participate in activities (soccer, dance, swim lessons, etc.)	4/20/2017 5:47 PM
76	Affordable housing	4/20/2017 5:14 PM
77	the communities relationship with law enforcements	4/20/2017 3:24 PM
78	Increase in the number of full time jobs that pay a living wage.	4/20/2017 2:30 PM
79	Transitional Housing for people with Mental Illness	4/20/2017 1:32 PM
80	Blighted neighborhoods	4/20/2017 12:35 PM
81	Mental health needs should be addressed	4/20/2017 11:46 AM
82	duge problem	4/20/2017 11:11 AM
83	more title 19 medical facilities	4/20/2017 11:08 AM
84	more child care facilities	4/20/2017 10:58 AM
85	increase in full time jobs with benefits	4/20/2017 10:48 AM
86	safe and affordable housing	4/20/2017 10:44 AM
87	Better communication among service providers	4/20/2017 10:43 AM
88	More long term mental health treatment resources	4/20/2017 10:41 AM
89	better paying jobs	4/20/2017 10:37 AM
90	Affordable housiung	4/20/2017 10:34 AM
91	More police	4/20/2017 10:29 AM
92	trainings for parents dealing with behavior	4/20/2017 10:23 AM
93	employment	4/20/2017 10:16 AM
94	Parent Involvement	4/20/2017 10:01 AM
95	More Low-Income Housing	4/20/2017 9:59 AM
96	increase access to transportation	4/20/2017 9:52 AM
97	Affordable housing	4/20/2017 9:51 AM
98	Nuisance Properties	4/20/2017 9:27 AM
99	access to mental health services	4/20/2017 8:45 AM
100	More law enforcement	4/20/2017 7:50 AM
101	Urban revitalization	4/19/2017 7:44 PM
102	Access to mental health care	4/19/2017 4:41 PM
103	Flood control	4/19/2017 4:00 PM
104	Mental Health Beds	4/19/2017 3:12 PM
105	better wages for working people	4/19/2017 2:57 PM
106	Elimination of boarded up housing	4/19/2017 2:42 PM
107	More community involvement	4/19/2017 2:28 PM
108	parks & recreation opportunities	4/19/2017 1:36 PM
109	mental health treatment should be more available	4/19/2017 1:31 PM

110	All rental units brought up to code	4/19/2017 1:01 PM
111	Mental Health Services	4/19/2017 12:24 PM
112	Mental Health Resources	4/19/2017 11:57 AM
113	Riverfront activities for youth	4/19/2017 11:57 AM
114	Provide access to more services IN the county.	4/19/2017 11:38 AM
115	affordable, safe housing	4/19/2017 11:35 AM
116	More jobs for college graduates	4/19/2017 11:17 AM
117	Increase diversity	4/19/2017 11:06 AM
118	Additional police resources and court convictions of drug crime	4/19/2017 10:59 AM
119	More dental providers accepting medicaid	4/19/2017 10:57 AM
120	affordable transportation at various hours	4/19/2017 10:56 AM
121	ending homelessness	4/19/2017 10:53 AM
122	More baseball fields.	4/19/2017 10:40 AM
123	RIVERFRONT	4/19/2017 10:38 AM
124	Free activities to keep children occupied expecially when there is a break from school.	4/19/2017 10:15 AM
125	More jobs that can support a family	4/19/2017 9:05 AM
126	low income housing for people who have bad backgrounds(cant get rented to)	4/19/2017 8:42 AM
127	It would be nice to be able to get more community involvement, and ideas from them.	4/18/2017 9:24 PM
128	housing	4/18/2017 2:56 PM
129	better paying jobs	4/18/2017 1:44 PM
130	Pay employees a fair and livable wage.	4/18/2017 10:57 AM
131	more financial assistance for working families needing child care	4/18/2017 9:51 AM
132	More quality child care options available to families	4/17/2017 3:07 PM
133	crisis funding (e.g. auto repairs, home appliances)	4/17/2017 2:56 PM
134	Mental health services	4/17/2017 1:52 PM
135	more help for people who make to much for public aid but still have a hard time getting by	4/17/2017 12:57 PM
136	More THings For Youth And Young Man To Do Postive	4/17/2017 12:42 PM
137	Housing	4/17/2017 11:33 AM
138	Employment	4/17/2017 10:15 AM
139	Less shootings	4/17/2017 9:37 AM
140	Access to medical and mental health services for all (all ages), especially low income	4/17/2017 9:31 AM
141	Vocational Education	4/17/2017 9:17 AM
142	crime	4/17/2017 8:26 AM
143	homes that are vacant, abandoned, or falling apart, in need of great repair	4/17/2017 7:50 AM
144	Cleanliness	4/17/2017 7:09 AM
145	mental health services for Early Care and education facilities	4/15/2017 8:50 PM
146	Assistance for the working low income family's	4/15/2017 7:27 AM
147	Sense of community	4/14/2017 8:10 PM
148	More police officers on duty	4/14/2017 6:42 PM
149	Combined intake for community services	4/14/2017 3:54 PM

150	While a sufficient number of doctors in our community are accepting Medicaid, they are not always accepting new patients or there is an extended waiting period. There are not enough mental health resources available for individuals with medication needs.	4/14/2017 1:58 PM
151	Additional mental health services (especially psychiatry or ARNPs that can prescribe mental health medications)	4/14/2017 1:46 PM
152	Transportation	4/14/2017 1:44 PM
153	More affordable housing	4/14/2017 9:14 AM
154	Activities for teens, youth centers	4/13/2017 3:25 PM
155	Higher paying jobs	4/13/2017 3:18 PM
156	more affordable activities for young children	4/13/2017 3:15 PM
157	More employment opportunities	4/13/2017 3:08 PM
158	Parents being parents and taking care of their children	4/13/2017 2:45 PM
159	Clean up properties	4/13/2017 2:35 PM
160	Na	4/13/2017 2:12 PM
161	Violence and shootings	4/13/2017 2:07 PM
162	Stop spending so much time and money on casinos, riverfront property, etc. and more time finding solutions to homelessness, employment, children in safe environments.	4/13/2017 1:01 PM
163	Community gatherings	4/13/2017 12:51 PM
164	Transportation for those who work 2nd and 3rd shift jobs who do not have a vehicle	4/13/2017 11:46 AM
165	Better relationships with the community as a whole	4/13/2017 11:38 AM
166	Programs for children.	4/13/2017 11:19 AM
167	mental health services and resources	4/13/2017 11:05 AM
168	Affordable after school activities and programs for youth	4/13/2017 10:53 AM
169	low cost housing	4/13/2017 10:48 AM
170	More facilities for the homeless (shelter, food, clothing)	4/13/2017 10:22 AM
171	Paid Community Jobs for low or no income persons	4/13/2017 10:08 AM
172	Affordable/reliable child care for 0-5 years and outside school hours for 5 and up	4/13/2017 9:57 AM
173	Affordable housing	4/13/2017 9:45 AM
174	Employment with benefits improves self-reliance (and reduces need for low income programming)	4/13/2017 9:38 AM
175	For skilled workers to earn more then \$16 an hour	4/13/2017 9:27 AM
176	More well funded, quality childcare spots especially for shift workers.	4/13/2017 9:27 AM
177	affordable housing for low income people	4/13/2017 9:20 AM
178	affordable housing for low income with energy efficiency (new) up to date, facilities in apartments, and newly built housing complexes, and apartments up to date housing city codes	4/13/2017 9:15 AM
179	Non-Violent Crime (Auto Theft, Road Rage, Domestic Violence)	4/13/2017 8:53 AM
180	Mental Health Care	4/13/2017 8:52 AM
181	I would like to see an emergency dental health clinic for those who don't qualify or receive health insurance or medicaid.	4/13/2017 8:45 AM
182	housing	4/13/2017 8:35 AM
183	more early head start classrooms	4/13/2017 8:26 AM
184	More resources for child care	4/13/2017 8:18 AM
185	Higher paying jobs with company incentives, preformance based bonuses, health care plans,	4/13/2017 8:09 AM

186	More child care providers	4/13/2017 8:08 AM
187	Raise wages, to match the inflation over the years.	4/13/2017 7:52 AM
188	An early head start opening up	4/13/2017 7:42 AM
189	Support for summer programs for youth	4/13/2017 7:30 AM
190	Assistance for people who are working....I feel like it caps out once you have started working but are not quite self sufficient	4/13/2017 7:06 AM
191	Jobs	4/13/2017 12:59 AM
192	Public Transportation Services	4/12/2017 6:24 PM
193	Mental health services	4/12/2017 5:57 PM
194	Community center.	4/12/2017 5:54 PM
195	more activities for youth	4/12/2017 4:28 PM
196	Community based activities for the youth	4/12/2017 4:26 PM
197	Access to quality early childhood programs.	4/12/2017 4:26 PM
198	a place where children can go that is free to spend time out of the streets and out of trouble.	4/12/2017 4:19 PM
199	More affordable housing	4/12/2017 4:07 PM
200	More sliding fee scale housing	4/12/2017 4:06 PM
201	More and improved mental health services	4/12/2017 4:06 PM
202	Access to *high-quality* early childhood education settings	4/12/2017 4:05 PM
203	Better transportation	4/12/2017 3:57 PM
204	Better streets	4/12/2017 3:57 PM
205	More activity centers for children to attend after school	4/12/2017 3:57 PM
#	14B.	DATE
1	More community involvements	7/11/2017 2:27 PM
2	Cost of living/rent that is equal to wages	7/6/2017 8:39 AM
3	More dental health services for low income	7/5/2017 5:28 PM
4	Lower taxes	6/30/2017 9:18 AM
5	more denitst that take medicaid	6/29/2017 2:36 PM
6	Employment opportunities that stabilize families	6/29/2017 1:56 PM
7	More higher paying jobs available	6/29/2017 1:40 PM
8	Greater transportation services for elderly	5/23/2017 9:32 AM
9	judges to not put our police in danger just to let them out again	5/9/2017 3:56 PM
10	Decent, Affordable public Transportation for elderly in LeClaire Iowa	5/4/2017 3:47 PM
11	Jobs that pay a living wage AND are considerate of our precious environment	5/4/2017 9:08 AM
12	knowledge of all the services available in the community	5/4/2017 8:46 AM
13	Mental health care	5/4/2017 8:36 AM
14	Greater support of mental health services	5/3/2017 4:58 PM
15	Willingness to take considered action instead of just discussing the situation	5/3/2017 4:53 PM
16	Youth employment	5/3/2017 3:52 PM
17	bus services that run at night to and from community colleges	5/3/2017 2:50 PM
18	healthcare	5/3/2017 2:46 PM
19	roads	5/3/2017 1:11 PM

20	We need more quality preschool programs.	5/2/2017 3:28 PM
21	Lower cost YMCA	5/2/2017 1:41 PM
22	better schools	4/29/2017 12:15 AM
23	Local legislative work on bringing in tech or vocational jobs	4/28/2017 2:19 PM
24	police brutality	4/28/2017 10:06 AM
25	mental health services	4/28/2017 6:52 AM
26	mental health services	4/27/2017 9:40 PM
27	Accessible affordable safe housing	4/27/2017 3:42 PM
28	Decrease in people moving here and committing crimes	4/26/2017 2:57 PM
29	Improved youth programs. Recreation and educational.	4/26/2017 12:40 PM
30	Plight management	4/26/2017 9:46 AM
31	continued support to make landlords clean up their rentals	4/26/2017 8:08 AM
32	culture of community-building/safe places for families with very young children to gather and play year-round	4/25/2017 9:49 PM
33	Programs for homeless to get them off streets.	4/25/2017 3:52 PM
34	Safety improved	4/25/2017 3:16 PM
35	A relationship between the schools and business leaders, employers, community leaders to leverage a greater degree of support for the youth of the community.	4/25/2017 2:11 PM
36	Need more awareness of trade careers for youth	4/25/2017 1:33 PM
37	summer resources for young adults - middle/high school	4/25/2017 11:47 AM
38	Mental Health Advocacy	4/25/2017 10:04 AM
39	Infrastructure	4/25/2017 8:58 AM
40	Economy - More development	4/25/2017 8:26 AM
41	More shelters and better stocked pantries	4/25/2017 7:55 AM
42	mental health services	4/25/2017 7:48 AM
43	Lower violence	4/24/2017 2:18 PM
44	violence	4/24/2017 2:16 PM
45	More police availability	4/24/2017 1:28 PM
46	Increased protective factors for youth to avoid substance use/abuse	4/24/2017 12:21 PM
47	increased opportunities for meaningful employment	4/24/2017 12:07 PM
48	more shopping and restaurants on the river	4/24/2017 11:55 AM
49	More businesses brought to the area	4/24/2017 11:55 AM
50	Harsher punishment for violators (serve the time sentenced for, the first time!)	4/24/2017 11:39 AM
51	Job creation	4/24/2017 11:28 AM
52	Improve quality and quantity of jobs	4/24/2017 11:16 AM
53	improved access to public transportation	4/24/2017 11:14 AM
54	Control of substance abuse	4/24/2017 11:03 AM
55	More affordable childcare	4/24/2017 11:00 AM
56	To provide realistic hope for lower income people	4/24/2017 6:37 AM
57	Mental health services	4/23/2017 7:57 PM
58	Dental care for the less fortunate	4/23/2017 7:05 AM

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

59	more availabilty for child care -hours available	4/21/2017 4:20 PM
60	more businesses	4/21/2017 2:06 PM
61	affordable houseing	4/21/2017 1:33 PM
62	generational poverty	4/21/2017 11:00 AM
63	Affordable housing opportunities	4/21/2017 9:01 AM
64	More children-safe parks	4/21/2017 8:55 AM
65	Less abandoned houses	4/21/2017 7:43 AM
66	Toughness on youth crime	4/20/2017 8:01 PM
67	Things for students to do between getting out of school and their parents getting home from the plant.	4/20/2017 6:06 PM
68	better paying jobs	4/20/2017 5:57 PM
69	All day head start and early head start	4/20/2017 5:47 PM
70	Higher paying jobs	4/20/2017 5:14 PM
71	help/assistance for homeless and under-employed Veterans	4/20/2017 3:24 PM
72	Increase the access to more affordable housing.	4/20/2017 2:30 PM
73	Getting the Mental ill out of the Jails	4/20/2017 1:32 PM
74	Improved shcool funding	4/20/2017 12:35 PM
75	Elderly and children need to be priorities	4/20/2017 11:46 AM
76	homeless	4/20/2017 11:11 AM
77	more youth recreations	4/20/2017 11:08 AM
78	increase in safe and affordable housing	4/20/2017 10:58 AM
79	more housing	4/20/2017 10:48 AM
80	police trained on intervention techniques to divert crisis	4/20/2017 10:44 AM
81	More education rather than just giving things to families	4/20/2017 10:43 AM
82	More long term drug addiction treatment resources	4/20/2017 10:41 AM
83	more affordable housing	4/20/2017 10:37 AM
84	Affordable activities for low income families in the summer - Not only availability but also increased awareness to the community	4/20/2017 10:34 AM
85	Better mental health resources	4/20/2017 10:29 AM
86	training on positive parenting	4/20/2017 10:23 AM
87	more police	4/20/2017 10:16 AM
88	Community involvement with diversity	4/20/2017 10:01 AM
89	Cheaper Utilities	4/20/2017 9:59 AM
90	increase access to innovative and safe youth activities	4/20/2017 9:52 AM
91	Low interest loans	4/20/2017 9:51 AM
92	Mental Health and Wellness	4/20/2017 9:27 AM
93	affordable housing at all levels	4/20/2017 8:45 AM
94	More mental health facilities	4/20/2017 7:50 AM
95	Youth programs	4/19/2017 7:44 PM
96	Improved services for seniors	4/19/2017 4:41 PM
97	More police	4/19/2017 4:00 PM

98	Mental Health Doctors	4/19/2017 3:12 PM
99	better housing for working people	4/19/2017 2:57 PM
100	Elimination of slumlords	4/19/2017 2:42 PM
101	streets & walkability	4/19/2017 1:36 PM
102	help for dug and alcohol addicted individuals	4/19/2017 1:31 PM
103	Food Pantries more willing to serve more hours	4/19/2017 1:01 PM
104	Affordable housing	4/19/2017 12:24 PM
105	Youth Housing facilities	4/19/2017 11:57 AM
106	Improve relationships between local government and community	4/19/2017 11:57 AM
107	Quality of low income housing	4/19/2017 11:38 AM
108	transportation	4/19/2017 11:35 AM
109	Addressing the drug problem	4/19/2017 11:17 AM
110	Offer more family services that cater to commuting parents	4/19/2017 11:06 AM
111	Increase access to timely, appropriate, and affordable substance abuse and mental health treatment	4/19/2017 10:59 AM
112	Expanded transportation resources	4/19/2017 10:57 AM
113	affordable housing with reputable landlords (not "slumlords")	4/19/2017 10:56 AM
114	more livable wage jobs	4/19/2017 10:53 AM
115	Trail Maintenance	4/19/2017 10:40 AM
116	DOWNTOWN	4/19/2017 10:38 AM
117	Identifying at risk children	4/19/2017 10:15 AM
118	Evening buses	4/19/2017 9:05 AM
119	assistance with bed bugs for low income people(tons of cases of it- \$1200 treatments)	4/19/2017 8:42 AM
120	There needs to be more informational sessions, and programs for the community.	4/18/2017 9:24 PM
121	things for kids to safely do	4/18/2017 2:56 PM
122	urban housing/neighborhood rehabilitation	4/18/2017 1:44 PM
123	Childcare subsidies for any family earning under 50K per year.	4/18/2017 10:57 AM
124	more higher paying jobs	4/18/2017 9:51 AM
125	Easier to use public transit system	4/17/2017 3:07 PM
126	public transportation	4/17/2017 2:56 PM
127	Poice relationships with the african american community	4/17/2017 1:52 PM
128	More Montiors	4/17/2017 12:42 PM
129	Childcare	4/17/2017 11:33 AM
130	Opportunities for youth	4/17/2017 10:15 AM
131	Parks being utilized	4/17/2017 9:37 AM
132	Before and After School/Out of School Time Enrichment for all school age children regardless of income	4/17/2017 9:31 AM
133	Increased " Minimum Wage "	4/17/2017 9:17 AM
134	homelessness	4/17/2017 8:26 AM
135	activities and facilities for families to be engaged and active, epecially after school	4/17/2017 7:50 AM
136	Access to safe and affordable rental homes when non low income	4/17/2017 7:09 AM

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

137	more full time child care slots for low income families	4/15/2017 8:50 PM
138	Cheaper activities for families to enjoy	4/15/2017 7:27 AM
139	Less crime	4/14/2017 8:10 PM
140	roads	4/14/2017 6:42 PM
141	Awareness (advertising?) of available services	4/14/2017 3:54 PM
142	Increased dental and orthodontic resources for children and families on Medicaid insurance.	4/14/2017 1:58 PM
143	increase in higher paying job opportunities (Most job opportunities are minimum wage or close to minimum wage)	4/14/2017 1:46 PM
144	Access to Mental Health Services	4/14/2017 1:44 PM
145	More affordable transportation options	4/14/2017 9:14 AM
146	More affordable housing	4/13/2017 3:18 PM
147	clean up abandoned properties	4/13/2017 3:15 PM
148	people respecting each other	4/13/2017 2:45 PM
149	More law enforcement	4/13/2017 2:35 PM
150	Na	4/13/2017 2:12 PM
151	Roads fixed. So many that i know a few people, including myself, that got flat tires. :(4/13/2017 2:07 PM
152	Help more people improve their homes with insulation, furnaces, etc.	4/13/2017 1:01 PM
153	Children summer time programs	4/13/2017 12:51 PM
154	Wage increase for those working with low income families.	4/13/2017 11:46 AM
155	Higher wages for working low income families without losing benefits they already have.	4/13/2017 11:38 AM
156	Affordable housing in safe and secure neighborhoods	4/13/2017 11:19 AM
157	more shelters for women and families	4/13/2017 11:05 AM
158	Supervision or police presence at parks, esp at Jefferson school after school	4/13/2017 10:53 AM
159	jobs	4/13/2017 10:48 AM
160	Higher minimum wage.	4/13/2017 10:22 AM
161	Clean up streets, yards, & Downtown area	4/13/2017 10:08 AM
162	Access to education for post secondary (GED, college, vocational training)	4/13/2017 9:57 AM
163	Affordable programs for youth ages 5-17	4/13/2017 9:45 AM
164	Quality daycare for 0-3 years old can be difficult to find / afford	4/13/2017 9:38 AM
165	Increase in food banks	4/13/2017 9:27 AM
166	Better transportation at lower cost.	4/13/2017 9:27 AM
167	employment opportunities with a living wage	4/13/2017 9:20 AM
168	more funding for fire department for new engines and trucks	4/13/2017 9:15 AM
169	Affordable housing for single families	4/13/2017 8:53 AM
170	People to stop relying on someone else to take care of them all the time	4/13/2017 8:52 AM
171	I would like to a program to offer a sliding scale fee for car repairs.	4/13/2017 8:45 AM
172	transportation	4/13/2017 8:35 AM
173	more education on the drug use in community	4/13/2017 8:26 AM
174	More resources for medical needs of low income families.	4/13/2017 8:18 AM
175	cheaper community activities, events, sports, concerts, shows	4/13/2017 8:09 AM
176	Affordable health care.	4/13/2017 7:52 AM

177	More knowledge and acceptance of Head Start	4/13/2017 7:42 AM
178	Support for transportation to programs for youth in communities outside our city	4/13/2017 7:30 AM
179	Transportation	4/13/2017 7:06 AM
180	Housing	4/13/2017 12:59 AM
181	Wellness Programs	4/12/2017 6:24 PM
182	Affordable housing	4/12/2017 5:57 PM
183	Larger library	4/12/2017 5:54 PM
184	free swimming , or free Gym or something that young kids can enjoy with no fee instead of been on he streets	4/12/2017 4:28 PM
185	Housing	4/12/2017 4:26 PM
186	Food bank resources, including community gardens.	4/12/2017 4:26 PM
187	equality in all extracurricular activities	4/12/2017 4:19 PM
188	less crime	4/12/2017 4:07 PM
189	Bussing to run later in the evenings	4/12/2017 4:06 PM
190	More transportation options, especially for low income families	4/12/2017 4:06 PM
191	Prevalence of violence and other crime reduced	4/12/2017 4:05 PM
192	Financial education	4/12/2017 3:57 PM
193	Better paying jobs	4/12/2017 3:57 PM
194	More activity centers for children to attend during summer	4/12/2017 3:57 PM

Q16 15. What do you think are TWO major causes of poverty in your community?

Answered: 212 Skipped: 144

ANSWER CHOICES	RESPONSES	
15a.	100.00%	212
15b.	91.98%	195

#	15A.	DATE
1	Lack of ability to obtain a good job	7/21/2017 5:18 PM
2	lack of jobs	7/11/2017 2:27 PM
3	Lack of fair wages/people work everyday but cannot pay the rent	7/6/2017 8:39 AM
4	Lack of affordable training for jobs	7/5/2017 5:28 PM
5	Remoteness from big city	6/30/2017 9:18 AM
6	not enough jobs	6/29/2017 2:36 PM
7	Lack of employment that will sustain a family	6/29/2017 1:56 PM
8	The ability to pay for education.	6/29/2017 1:40 PM
9	insufficient employment opportunities	5/23/2017 9:32 AM
10	new people moving into the are with no jobs or places to live.	5/9/2017 3:56 PM
11	Education, discouraged people	5/4/2017 3:47 PM
12	Generational--people don't know how to break the cycle	5/4/2017 9:08 AM
13	Mental health	5/4/2017 8:46 AM
14	Insufficient job pay	5/4/2017 8:36 AM
15	too many jobs that do not pay a living wage	5/3/2017 4:58 PM
16	Generational poverty	5/3/2017 4:53 PM
17	Drugs	5/3/2017 4:23 PM
18	Underemployment	5/3/2017 3:52 PM
19	drug and alcohol abuse	5/3/2017 2:50 PM
20	lack of jobs	5/3/2017 2:46 PM
21	lack of people who want to work hard	5/3/2017 1:11 PM
22	Low wages	5/2/2017 1:41 PM
23	unemployment	5/2/2017 11:40 AM
24	not working	4/29/2017 12:15 AM
25	Lack of livable wage jobs	4/28/2017 2:19 PM
26	people dont give second chances	4/28/2017 10:06 AM
27	under employment	4/28/2017 6:52 AM
28	Unemployment	4/27/2017 9:40 PM
29	lack of jobs with living wages	4/27/2017 3:42 PM
30	Lack of good paying jobs	4/26/2017 2:57 PM

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

31	Mental Wellness	4/26/2017 2:01 PM
32	Lack quality jobs.	4/26/2017 12:40 PM
33	Substance abuse & mental health	4/26/2017 9:46 AM
34	low paying jobs	4/26/2017 8:08 AM
35	lack of livable wage, full-time jobs	4/25/2017 9:49 PM
36	West End Davenport = lack of close employment	4/25/2017 3:52 PM
37	Low paying jobs	4/25/2017 3:16 PM
38	Untreated and undiagnosed mental health issues.	4/25/2017 2:11 PM
39	Mental Health issues	4/25/2017 1:33 PM
40	low income jobs	4/25/2017 11:47 AM
41	Sense of Entitlement	4/25/2017 10:04 AM
42	Manufacturing companies have left the community over the last 25 years. Leaving a job void for low skill workers. Very few higher paying/skilled labor companies have come to the Clinton community.	4/25/2017 9:38 AM
43	Factory town that has closed multiple factories in the last 10 years, no new ones opening.	4/25/2017 8:58 AM
44	Crime	4/25/2017 8:26 AM
45	Generational thoughts about how to be successful -- ie. should receive handouts, etc.	4/25/2017 7:55 AM
46	generational	4/25/2017 7:48 AM
47	Factory losses	4/24/2017 2:18 PM
48	laziness	4/24/2017 2:16 PM
49	It's a transitive town with many low-income families coming in from Chicago.	4/24/2017 1:28 PM
50	Generational poverty	4/24/2017 12:21 PM
51	lack of middle to higher income jobs with full-time hours	4/24/2017 12:07 PM
52	drug addition	4/24/2017 11:55 AM
53	Low wages	4/24/2017 11:55 AM
54	People moving in from other states to push local people out of benefits.	4/24/2017 11:39 AM
55	Lack of education	4/24/2017 11:28 AM
56	Lack of opportunities to learn how to become self-sufficient through individualized case management or specific training programs catered the individuals specific barriers	4/24/2017 11:16 AM
57	no and low paying jobs	4/24/2017 11:14 AM
58	No employment	4/24/2017 11:03 AM
59	Crime	4/24/2017 11:00 AM
60	To some degree, the poor will always be with us	4/24/2017 6:37 AM
61	People choosing not to work to collect welfare	4/23/2017 7:57 PM
62	Lack of decent jobs	4/23/2017 7:05 AM
63	Being under employed	4/22/2017 11:06 AM
64	lack of job skills	4/21/2017 4:20 PM
65	poverty is not an issue in this community	4/21/2017 2:06 PM
66	mental health issues	4/21/2017 1:51 PM
67	low pay	4/21/2017 1:33 PM
68	low paying jobs	4/21/2017 11:00 AM
69	lack of skills training	4/21/2017 9:01 AM

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

70	People Being lazy	4/21/2017 8:55 AM
71	The cost of college programs.	4/21/2017 7:43 AM
72	Parenting	4/20/2017 8:01 PM
73	Lack of jobs, which makes people drive to Iowa City, Muscatine, or Mt. Pleasant	4/20/2017 6:06 PM
74	Low wages	4/20/2017 5:57 PM
75	There is no affordable childcare	4/20/2017 5:47 PM
76	People dont make enough money	4/20/2017 5:14 PM
77	lack of employment/ people choosing to not work	4/20/2017 3:24 PM
78	Lack of employment that pays a living wage.	4/20/2017 2:30 PM
79	Lack of jobs	4/20/2017 1:32 PM
80	Lack of jobs	4/20/2017 1:12 PM
81	Too few opportunities for advancement	4/20/2017 12:35 PM
82	Education is not seen as a priority	4/20/2017 11:46 AM
83	lack of resources	4/20/2017 11:11 AM
84	lack of education	4/20/2017 11:08 AM
85	lack of child care providers	4/20/2017 10:58 AM
86	lack of child care providers	4/20/2017 10:48 AM
87	familial	4/20/2017 10:44 AM
88	Work ethics and motivation as we see many individuals who go from job to job	4/20/2017 10:43 AM
89	mental health issues	4/20/2017 10:41 AM
90	low paying jobs	4/20/2017 10:37 AM
91	under employment	4/20/2017 10:34 AM
92	Low paying jobs	4/20/2017 10:29 AM
93	lack of higher paying jobs	4/20/2017 10:23 AM
94	no employment	4/20/2017 10:16 AM
95	Jobs	4/20/2017 10:01 AM
96	Minimum wage Employment	4/20/2017 9:59 AM
97	lack of affordable housing	4/20/2017 9:52 AM
98	Under educated	4/20/2017 9:51 AM
99	Pay	4/20/2017 9:27 AM
100	generational poverty - families in crisis focused on survival not advancement	4/20/2017 8:45 AM
101	mental health	4/20/2017 7:50 AM
102	Lack of education	4/19/2017 7:44 PM
103	educational results	4/19/2017 4:41 PM
104	Liberals	4/19/2017 4:00 PM
105	Education	4/19/2017 3:12 PM
106	low wages	4/19/2017 2:57 PM
107	Lack of accessible skill training	4/19/2017 2:42 PM
108	Not enough job openings	4/19/2017 2:28 PM
109	lack of quality paying jobs	4/19/2017 1:36 PM
110	low paying jobs	4/19/2017 1:31 PM

111	Underpaid in their jobs	4/19/2017 1:01 PM
112	low income workforce has lack of college education/vocational training skills	4/19/2017 12:24 PM
113	Lack of education	4/19/2017 11:57 AM
114	dropout rate	4/19/2017 11:57 AM
115	Single parent households	4/19/2017 11:38 AM
116	lack of living wage jobs	4/19/2017 11:35 AM
117	Drugs	4/19/2017 11:17 AM
118	Low college entrance rates	4/19/2017 11:13 AM
119	Lack of job opportunities that pay well	4/19/2017 11:06 AM
120	Drugs	4/19/2017 10:59 AM
121	lack of entry level jobs	4/19/2017 10:57 AM
122	lack of education/training geared toward trade/skilled labor	4/19/2017 10:56 AM
123	education	4/19/2017 10:53 AM
124	Motivation	4/19/2017 10:40 AM
125	LOW WAGES	4/19/2017 10:38 AM
126	Lack of affordable education.	4/19/2017 10:15 AM
127	mental illness	4/19/2017 9:05 AM
128	low paying jobs	4/19/2017 9:01 AM
129	drugs	4/19/2017 8:42 AM
130	Generational poverty is an issue which repeats upon itself.	4/18/2017 9:24 PM
131	education	4/18/2017 2:56 PM
132	lack of good jobs	4/18/2017 1:44 PM
133	Wages paid at or near minimum wage. Wages paid under \$15 per hour.	4/18/2017 10:57 AM
134	lack of education & support finding job opportuniites	4/18/2017 9:51 AM
135	Generational poverty	4/17/2017 3:07 PM
136	lack of basic skills (time mgmt., finances)	4/17/2017 2:56 PM
137	unemployment	4/17/2017 1:52 PM
138	generational poverty	4/17/2017 12:57 PM
139	bankrupt	4/17/2017 12:42 PM
140	education	4/17/2017 11:33 AM
141	Lack of employment	4/17/2017 10:15 AM
142	Maintaining a job	4/17/2017 9:37 AM
143	generational poverty	4/17/2017 9:31 AM
144	Lack of effective secondary education	4/17/2017 9:17 AM
145	no work	4/17/2017 8:26 AM
146	lack of full time employment for those without education	4/17/2017 7:50 AM
147	Lack of education	4/17/2017 7:09 AM
148	underemployed	4/16/2017 6:28 PM
149	lack of jobs	4/15/2017 8:50 PM
150	Over priced cost if living	4/15/2017 7:27 AM
151	Insufficient houses	4/14/2017 8:10 PM

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

152	mental health	4/14/2017 6:42 PM
153	Low wages	4/14/2017 3:54 PM
154	Lack of available training programs/educational opportunities	4/14/2017 1:58 PM
155	lack of job opportunities	4/14/2017 1:46 PM
156	Generational Poverty	4/14/2017 1:44 PM
157	Unemployment	4/14/2017 9:14 AM
158	Lack of full time jobs	4/13/2017 3:25 PM
159	Job insecurity	4/13/2017 3:18 PM
160	low paying jobs	4/13/2017 3:15 PM
161	Not enough jobs	4/13/2017 3:08 PM
162	People who are not willing to take the time to better themselves	4/13/2017 2:45 PM
163	low paying jobs	4/13/2017 2:35 PM
164	lack of jobs with a liveable wage	4/13/2017 2:25 PM
165	Na	4/13/2017 2:12 PM
166	Not enough work	4/13/2017 2:07 PM
167	A lack of jobs, lack of job training for older adults and the less education and those with physical or mental health issues.	4/13/2017 1:01 PM
168	Lack of good paying jobs	4/13/2017 12:51 PM
169	The cycle of poverty in the persons life.	4/13/2017 11:46 AM
170	Resources	4/13/2017 11:38 AM
171	Lack of Education	4/13/2017 11:19 AM
172	not enough job opportunities	4/13/2017 11:05 AM
173	Lack of education and generational circumstances being repeated, learned helplessness	4/13/2017 10:53 AM
174	lack of good paying jobs	4/13/2017 10:48 AM
175	No jobs or low paying jobs. People cannot survive on a \$7.25 minimum wage and there are few openings for better paying jobs.	4/13/2017 10:22 AM
176	Lazy people	4/13/2017 10:08 AM
177	Lack of education	4/13/2017 9:57 AM
178	No high paying jobs - over \$13	4/13/2017 9:45 AM
179	Lack of quality jobs, full-time that offer benefits	4/13/2017 9:38 AM
180	Medical issues and trying to pay for it	4/13/2017 9:27 AM
181	Generational and cultural factors impacting teen unemployment, poor school performance, teen pregnancy etc.	4/13/2017 9:27 AM
182	immigrants taken advantage of	4/13/2017 9:20 AM
183	not having affordable housing; vehicles for transportation	4/13/2017 9:15 AM
184	Under-educated individuals	4/13/2017 9:02 AM
185	Lack of jobs pay over \$15 an hour	4/13/2017 8:53 AM
186	People thinking someone is always going to take care of them.	4/13/2017 8:52 AM
187	Lack of affordable childcare for parents who are working a job that puts them over income for CCA. (Therefore) they have to quit or find a lower paying job.	4/13/2017 8:45 AM
188	not enough resources to serve population	4/13/2017 8:35 AM
189	drugs	4/13/2017 8:26 AM

IOWA COMMUNITY ACTION AGENCIES [3]

COMMUNITY NEEDS
ASSESSMENT SURVEY

190	Lack of resources for single parent families.	4/13/2017 8:18 AM
191	resources, either to help find work or motivation to keep work	4/13/2017 8:09 AM
192	Low education (parents)	4/13/2017 8:08 AM
193	Affordable healthcare is non-existent	4/13/2017 7:52 AM
194	Unemployment	4/13/2017 7:42 AM
195	jobs with low wages	4/13/2017 7:30 AM
196	Lack of jobs	4/13/2017 7:06 AM
197	Education	4/13/2017 12:59 AM
198	Unemployment or under employed	4/12/2017 6:24 PM
199	Low paying jobs	4/12/2017 5:57 PM
200	poor work ethic	4/12/2017 5:54 PM
201	SALARY	4/12/2017 4:28 PM
202	Education	4/12/2017 4:26 PM
203	Availability of transportation to work, or school. Especially in rural areas.	4/12/2017 4:26 PM
204	Family cycle-it is what they know and are comfortable with	4/12/2017 4:22 PM
205	lack of work opportunities in our community	4/12/2017 4:19 PM
206	Not enough good paying jobs	4/12/2017 4:07 PM
207	not enough income per family	4/12/2017 4:06 PM
208	Lack of high paying jobs. Lack of transportation to jobs.	4/12/2017 4:06 PM
209	Lack of affordable/accessible child care for low income families	4/12/2017 4:05 PM
210	Lack of jobs	4/12/2017 3:57 PM
211	Generational poverty	4/12/2017 3:57 PM
212	Not enough jobs	4/12/2017 3:57 PM
#	15B.	DATE
1	Low wages/high cost of living	7/21/2017 5:18 PM
2	apathy towards jobs by residents	7/11/2017 2:27 PM
3	Lack of education it's not affordable to all/high school drop out rate is high	7/6/2017 8:39 AM
4	Fathers who do not help support/raise their kids	7/5/2017 5:28 PM
5	Transportation	6/30/2017 9:18 AM
6	housing	6/29/2017 2:36 PM
7	Lack of affordable daycare for children so parent's are unable to work needed hours	6/29/2017 1:56 PM
8	The will to improve.	6/29/2017 1:40 PM
9	need for increase in minimum wage	5/23/2017 9:32 AM
10	homelessness and low motivation to better their situation	5/9/2017 3:56 PM
11	Not enough Jobs	5/4/2017 3:47 PM
12	Education	5/4/2017 9:08 AM
13	not having the education to get a good paying job	5/4/2017 8:46 AM
14	Education	5/4/2017 8:36 AM
15	too many people lacking the necessary education to move up economically	5/3/2017 4:58 PM
16	Lack of education & training	5/3/2017 4:53 PM
17	Substance abuse	5/3/2017 3:52 PM

18	mental illness	5/3/2017 2:50 PM
19	lack of money for education	5/3/2017 2:46 PM
20	People who think they deserve everything	5/3/2017 1:11 PM
21	High cost of healthcare	5/2/2017 1:41 PM
22	resources to get out of poverty	5/2/2017 11:40 AM
23	personal inability to manage lives	4/29/2017 12:15 AM
24	Influx of people in poverty from Chicago	4/28/2017 2:19 PM
25	child care guiglines.	4/28/2017 10:06 AM
26	generational poverty	4/28/2017 6:52 AM
27	welfare	4/27/2017 9:40 PM
28	job skill developoement	4/27/2017 3:42 PM
29	People lacking necessary job skills to get a better paying job	4/26/2017 2:57 PM
30	Drug and Alcohol Addiction	4/26/2017 2:01 PM
31	Poor education. Drugs and alcohol.	4/26/2017 12:40 PM
32	Broken homes	4/26/2017 9:46 AM
33	high rent-to-income ratio	4/25/2017 9:49 PM
34	Lack of employment = lack of transportation	4/25/2017 3:52 PM
35	Lack of jobs	4/25/2017 3:16 PM
36	Rampant drug use/abuse.	4/25/2017 2:11 PM
37	Generational poverty	4/25/2017 1:33 PM
38	lack of decent jobs - full-time	4/25/2017 11:47 AM
39	Too many resources provided so it is easier to live off of the government.	4/25/2017 10:04 AM
40	Generational poverty cycle.	4/25/2017 8:58 AM
41	Poor economic opportunity	4/25/2017 8:26 AM
42	Blue collared town	4/25/2017 7:55 AM
43	transient	4/25/2017 7:48 AM
44	Too many people relying on government assistance	4/24/2017 2:18 PM
45	transportation	4/24/2017 2:16 PM
46	Need vocational training for people to get the jobs that are already here.	4/24/2017 1:28 PM
47	Predatory practices: rent-to-own furniture and appliances; pay day loans; pay here buy here car dealers, etc.	4/24/2017 12:21 PM
48	substance abuse	4/24/2017 12:07 PM
49	education level	4/24/2017 11:55 AM
50	Self worth	4/24/2017 11:55 AM
51	low paying jobs, low motivation to work,homelessness,mental illness	4/24/2017 11:39 AM
52	Lack of jobs	4/24/2017 11:28 AM
53	Education levels and jobs available	4/24/2017 11:16 AM
54	No desire to work	4/24/2017 11:03 AM
55	Lack of well paying jobs	4/24/2017 11:00 AM
56	Many resources are available to low income people--they often need assistance to see the big picture and learn how to apply delayed gratification.	4/24/2017 6:37 AM

57	People choosing not to work to collect welfare	4/23/2017 7:57 PM
58	Lack of education for various skilled jobs	4/23/2017 7:05 AM
59	Laziness	4/22/2017 11:06 AM
60	education	4/21/2017 4:20 PM
61	drugs and alcohol	4/21/2017 1:51 PM
62	needing 2 or more jobs to make ends meet	4/21/2017 1:33 PM
63	generational poverty	4/21/2017 11:00 AM
64	meth	4/21/2017 9:01 AM
65	Not enough jobs that pay well	4/21/2017 8:55 AM
66	Lack of programs reaching for the low income youth	4/21/2017 7:43 AM
67	Involvement	4/20/2017 8:01 PM
68	Lack of affordable housing	4/20/2017 6:06 PM
69	low education	4/20/2017 5:57 PM
70	Lack of transportation to decent paying jobs	4/20/2017 5:47 PM
71	Jobs dont pay enough	4/20/2017 5:14 PM
72	underpaid skilled non-degree employees	4/20/2017 3:24 PM
73	High percentage of substance abuse.	4/20/2017 2:30 PM
74	Drug use	4/20/2017 1:32 PM
75	Cycle of poverty is never broken within the family	4/20/2017 1:12 PM
76	DRUGS, and crimes connected to DRUGS	4/20/2017 12:35 PM
77	lack of education and jobs	4/20/2017 11:11 AM
78	illnesses in families	4/20/2017 11:08 AM
79	lack of decent employment opportunities	4/20/2017 10:58 AM
80	low wages/part time verses full time with benefits	4/20/2017 10:48 AM
81	Individuals can't get higher paying jobs due to their education	4/20/2017 10:43 AM
82	Drug addiction	4/20/2017 10:41 AM
83	lack of education	4/20/2017 10:37 AM
84	Drug use	4/20/2017 10:29 AM
85	jobs for persons with felony charges	4/20/2017 10:23 AM
86	better welfare	4/20/2017 10:16 AM
87	People wanting to work	4/20/2017 10:01 AM
88	Drugs	4/20/2017 9:59 AM
89	lack of transportation	4/20/2017 9:52 AM
90	Financial planning for the future (retirement)	4/20/2017 9:51 AM
91	Medical and prescription costs	4/20/2017 9:27 AM
92	low skilled workers stuck in low paying jobs, cost of living has increased, pay has decreased	4/20/2017 8:45 AM
93	drugs	4/20/2017 7:50 AM
94	Lack of jobs in the older parts of the city	4/19/2017 7:44 PM
95	educational resources	4/19/2017 4:41 PM
96	Democrats	4/19/2017 4:00 PM
97	Mental Health	4/19/2017 3:12 PM

98	no hope	4/19/2017 2:57 PM
99	Not enough social service funding	4/19/2017 2:42 PM
100	lack of affordable employment training for skilled workers	4/19/2017 1:31 PM
101	Unqualified to hold a job	4/19/2017 1:01 PM
102	lack of full time jobs with benefits	4/19/2017 12:24 PM
103	lack of mental health	4/19/2017 11:57 AM
104	lack of job opportunities for individuals with criminal records	4/19/2017 11:57 AM
105	Changing demographics	4/19/2017 11:38 AM
106	lack of mental health services	4/19/2017 11:35 AM
107	Low paying jobs	4/19/2017 11:17 AM
108	Not enough high paying jobs	4/19/2017 11:13 AM
109	Gas prices	4/19/2017 11:06 AM
110	Unemployment	4/19/2017 10:59 AM
111	attitudes/discrimination/stereotypes about people in poverty	4/19/2017 10:56 AM
112	healthcare	4/19/2017 10:53 AM
113	Lack of education/skills	4/19/2017 10:40 AM
114	HIGH PRICES	4/19/2017 10:38 AM
115	Low pay	4/19/2017 10:15 AM
116	substance abuse	4/19/2017 9:05 AM
117	lack of interest to work	4/19/2017 9:01 AM
118	crime	4/19/2017 8:42 AM
119	There are not enough jobs that pay well for experience or education earned.	4/18/2017 9:24 PM
120	lack of motivation	4/18/2017 2:56 PM
121	drug use	4/18/2017 1:44 PM
122	High rental housing costs	4/18/2017 10:57 AM
123	mental illness	4/18/2017 9:51 AM
124	Lack of jobs	4/17/2017 3:07 PM
125	lack of jobs that pay a living wage	4/17/2017 2:56 PM
126	discrimination	4/17/2017 1:52 PM
127	lack of motivation to get a job	4/17/2017 12:57 PM
128	Lack Of Education	4/17/2017 12:42 PM
129	jobs	4/17/2017 11:33 AM
130	Influx of people moving to the area from other states to obtain housing vouchers	4/17/2017 10:15 AM
131	Too easy to get welfare	4/17/2017 9:37 AM
132	lack of transitional sufficient transitional services and supports	4/17/2017 9:31 AM
133	Lack of free or subsidized day care for single parents seeking work	4/17/2017 9:17 AM
134	no affordable childcare	4/17/2017 8:26 AM
135	Drug use	4/17/2017 7:09 AM
136	transportation	4/16/2017 6:28 PM
137	lack of affordable education opportunities	4/15/2017 8:50 PM
138	Not enough wages	4/15/2017 7:27 AM

139	Not enough shelters	4/14/2017 8:10 PM
140	lack of training schools	4/14/2017 6:42 PM
141	repetitive cycles for families	4/14/2017 3:54 PM
142	Barriers to finding transportation and child care	4/14/2017 1:58 PM
143	lack of affordable housing	4/14/2017 1:46 PM
144	Low paying jobs	4/14/2017 1:44 PM
145	Lack of training/education	4/14/2017 9:14 AM
146	high insurance rates	4/13/2017 3:18 PM
147	drugs	4/13/2017 3:15 PM
148	people not getting training	4/13/2017 3:08 PM
149	Laziness	4/13/2017 2:45 PM
150	Na	4/13/2017 2:12 PM
151	Drug and alcohol addicted parents	4/13/2017 2:07 PM
152	I suspect those who need assistance aren't aware of what resources are available to help them improve their lives.	4/13/2017 1:01 PM
153	people who don't want to try	4/13/2017 12:51 PM
154	The person wanting to make \$20 + an hour will little to no education.	4/13/2017 11:46 AM
155	Education	4/13/2017 11:38 AM
156	Low paying jobs	4/13/2017 11:19 AM
157	drugs	4/13/2017 11:05 AM
158	Lack of birth control accessibility, need a planned parenthood in Muscatine	4/13/2017 10:53 AM
159	lack of lost cost housing	4/13/2017 10:48 AM
160	Lack of affordable housing for low income working people	4/13/2017 10:22 AM
161	People not having good work ethics	4/13/2017 10:08 AM
162	Lack of jobs that offer liveable wages	4/13/2017 9:57 AM
163	Requirements for jobs	4/13/2017 9:45 AM
164	Affordable housing is often sub-par, forcing a choice between affordable and feeling safe	4/13/2017 9:38 AM
165	The cost of everything else increases, but not our salary	4/13/2017 9:27 AM
166	addiction	4/13/2017 9:27 AM
167	lack of industry/employers	4/13/2017 9:20 AM
168	not having low cost vocational training and affordable tuition for colleges and universities	4/13/2017 9:15 AM
169	Education	4/13/2017 8:53 AM
170	Laziness	4/13/2017 8:52 AM
171	I believe that drugs in our community are a major problem and a cause of poverty.	4/13/2017 8:45 AM
172	situational / generational	4/13/2017 8:35 AM
173	low educated individuals	4/13/2017 8:26 AM
174	Cost of housing and utilities	4/13/2017 8:18 AM
175	lower paying jobs with no child care	4/13/2017 8:09 AM
176	Jobs	4/13/2017 8:08 AM
177	Minimum wage is a joke. No-one can live on that little, in todays world.	4/13/2017 7:52 AM
178	a higher number of low-skilled residents	4/13/2017 7:30 AM

179	Lack of education	4/13/2017 7:06 AM
180	Jobs	4/13/2017 12:59 AM
181	Health	4/12/2017 6:24 PM
182	Numerous people choose to be unemployed and keep having children	4/12/2017 5:57 PM
183	mental health issues	4/12/2017 5:54 PM
184	EDUCATION	4/12/2017 4:28 PM
185	Lack of motivation	4/12/2017 4:26 PM
186	Lack of child care options, this limits job opportunities working parents can apply for, especially if the available hours are at night or on the weekends.	4/12/2017 4:26 PM
187	not enough jobs with benefits and enough pay and/or hours	4/12/2017 4:22 PM
188	lack of knowledge of resources available	4/12/2017 4:19 PM
189	People without the right training to get a good job	4/12/2017 4:07 PM
190	low paying employment	4/12/2017 4:06 PM
191	Lack of mental health services leading to homelessness	4/12/2017 4:06 PM
192	Lack of sustainable employment for the population	4/12/2017 4:05 PM
193	Lack of education	4/12/2017 3:57 PM
194	Lack of education	4/12/2017 3:57 PM
195	Transportation is not accessible for low income people to get to jobs	4/12/2017 3:57 PM

Q17 16. What do you think is the greatest challenge low-income people are currently facing in your community?

Answered: 201 Skipped: 155

#	RESPONSES	DATE
1	I can speak personally on this as i have not worked for 4 1/2 yrs due to my kids health issues and now i am having a hard time finding a job that pays decent. I have worked all my life and have a good work history as well as my B.S. in Criminal Justice with a minor in Psych. It makes it hard to better myself and get off the system when i cant find a job.	7/21/2017 5:18 PM
2	Drug/Alcohol addiction	7/11/2017 2:27 PM
3	Providing a home/lack of pay/lack of daycare affordability/lack of job qualification & job readiness. Once the rent is paid there are not enough funds to pay utilities etc. & provide the needs of the family members.	7/6/2017 8:39 AM
4	Finding healthcare providers that take Medicaid.	7/5/2017 5:28 PM
5	Unknown	6/30/2017 9:18 AM
6	not sure not having enough money	6/29/2017 2:36 PM
7	Knowing where to look for help.	6/29/2017 1:40 PM
8	the challenge of having to make competing equal choices when income is limited.	5/23/2017 9:32 AM
9	feeling safe and able to search for jobs.	5/9/2017 3:56 PM
10	So many burdens to overcome - Child care, good training, and available jobs.	5/4/2017 3:47 PM
11	How to get appropriate education that leads to gainful employment	5/4/2017 9:08 AM
12	Housing	5/4/2017 8:46 AM
13	Poor housing and lack of neighborhood schools	5/4/2017 8:36 AM
14	Living wage jobs and economic advancement	5/3/2017 4:58 PM
15	Lack of knowledge in how to circumvent the opportunity gaps	5/3/2017 4:53 PM
16	Stigma and availability of resources	5/3/2017 4:23 PM
17	Reliable transportation and food security	5/3/2017 3:52 PM
18	access to and knowledge about healthy food for themselves and their families	5/3/2017 2:50 PM
19	lack of assistance	5/3/2017 2:46 PM
20	Don't want to get a job because then they have to work for their money instead of it getting handed to them. They are given fish instead of being taught how to fish.	5/3/2017 1:11 PM
21	Low income families face many barriers - among those is finding affordable, quality preschool and/or childcare for their children.	5/2/2017 3:28 PM
22	Low paying jobs for the uneducated	5/2/2017 1:41 PM
23	housing	5/2/2017 11:40 AM
24	Lack of jobs that pay a livable wage	4/28/2017 2:19 PM
25	finding care,dentist,family doctores	4/28/2017 10:06 AM
26	employment that does not offer advancement and no time or funding to further their education	4/28/2017 6:52 AM
27	jobs paying \$15 or more an hour	4/27/2017 9:40 PM
28	Lack of jobs paying living wages / lack of affordable safe housing.	4/27/2017 3:42 PM
29	I think many have given up hope	4/26/2017 2:57 PM

30	Child care for those that work non traditional hours	4/26/2017 2:01 PM
31	Motivation to find job.	4/26/2017 12:40 PM
32	Dependency on entitlements	4/26/2017 9:46 AM
33	employment	4/26/2017 8:08 AM
34	housing costs. I live in Pebble Creek and I'm a paraprofessional. I earn 1,100/month. My rent is 625, and will increase to 750 in fall. I get food stamps and Medicaid for myself and my children, but no housing assistance. When I moved in, I thought LIHTC was only 1/3 of income, not 2/3.	4/25/2017 9:49 PM
35	rising price of food, utilities, housing.	4/25/2017 3:52 PM
36	Not valuing education enough to improve their situation. Having the means to improve ...	4/25/2017 3:16 PM
37	Again, mental health services are seriously lacking.	4/25/2017 2:11 PM
38	Parental involvement, mental health resources	4/25/2017 1:33 PM
39	resources - food, clothing, shelter	4/25/2017 11:47 AM
40	Lack of Motivation	4/25/2017 10:04 AM
41	They lack education/job skills so their employment opportunities are very limited.	4/25/2017 9:38 AM
42	Health	4/25/2017 8:58 AM
43	Quality jobs for a variety of skill sets	4/25/2017 8:37 AM
44	Not enough educational opportunities and jobs afterward.	4/25/2017 8:26 AM
45	Mental illness without access to help.	4/25/2017 7:55 AM
46	apathy	4/25/2017 7:48 AM
47	Low wages along with not enough low income rentals	4/24/2017 2:18 PM
48	Knowing how to apply for jobs.	4/24/2017 1:28 PM
49	Lack of quality, accessible mental health services.	4/24/2017 12:21 PM
50	Lack of resources; employment, affordable housing, substance abuse treatment and mental health services.	4/24/2017 12:07 PM
51	Drug addition or mental health	4/24/2017 11:55 AM
52	Paying the bills to make ends meet.	4/24/2017 11:55 AM
53	medical challenges	4/24/2017 11:39 AM
54	Housing	4/24/2017 11:28 AM
55	Public transportation shuts down well before second and third shift positions start/end. People do not have a way to get to the jobs that are available locally.	4/24/2017 11:16 AM
56	jobs	4/24/2017 11:14 AM
57	Housing, utilities	4/24/2017 11:03 AM
58	Housing	4/24/2017 11:00 AM
59	A way to make long-term changes which will break the cycle of poverty that often runs for several generations. When it comes down to reality, the day to day grind of living in an environment of poverty can be changed--but it is hard to sustain.	4/24/2017 6:37 AM
60	Having the motivation to seek gainful employment	4/23/2017 7:57 PM
61	Availability of enjoyable and decent paying jobs	4/23/2017 7:05 AM
62	Qualifying for resources they need.	4/22/2017 11:06 AM
63	Resources to meet basic needs	4/21/2017 4:20 PM
64	opportunity to find a better job within walking or biking distance	4/21/2017 2:06 PM
65	Low Self esteem	4/21/2017 1:51 PM
66	where to take there kids for people who work swing shifts	4/21/2017 1:33 PM

67	appropriate housing	4/21/2017 11:00 AM
68	Housing	4/21/2017 9:01 AM
69	child care	4/21/2017 8:55 AM
70	No trust on the justice system, and the cost of college programs,	4/21/2017 7:43 AM
71	Nothing to occupied time	4/20/2017 8:01 PM
72	School aged child care and housing	4/20/2017 6:06 PM
73	Education and low paying jobs	4/20/2017 5:57 PM
74	Low income elderly who can't afford their medications when they are in the Medicare 'donut hole', especially the disabled who aren't old enough for Medicare, as they can't get the affordable supplemental plans	4/20/2017 5:47 PM
75	To make a living and to be able to afford everything.	4/20/2017 5:14 PM
76	buying healthy groceries for their families	4/20/2017 3:24 PM
77	Inability to find employment that will pay them a living wage so that they can afford to pay their housing costs, day care, etc..	4/20/2017 2:30 PM
78	Affordable housing within their budget to provide a safe place for them and/or their families.	4/20/2017 1:32 PM
79	Finding a job that pays enough so they are no longer considered low income	4/20/2017 1:12 PM
80	The inability to break out of the mold that has been cast for them. Too few cheerleaders, and too few positive role models.	4/20/2017 12:35 PM
81	Finding a job which pays enough to live on and pays for childcare. Sometimes all you work for is to pay for childcare.	4/20/2017 11:46 AM
82	lack of resources and jobs	4/20/2017 11:11 AM
83	affordable housing	4/20/2017 11:08 AM
84	no childcare, lack of transportation, lack of jobs	4/20/2017 10:58 AM
85	locating child care for varied work schedule	4/20/2017 10:48 AM
86	We don't ask our customers this question. We just offer programs that we think will help them. How can we step in their shoes to know what would really help them?	4/20/2017 10:43 AM
87	Lack of education and family support structure. This leads to drug experimentation and addiction problems.	4/20/2017 10:41 AM
88	moving out of the poverty level	4/20/2017 10:37 AM
89	Awareness of opportunities	4/20/2017 10:34 AM
90	Legislature cutting funding for programs to assist low income people.	4/20/2017 10:29 AM
91	The benefits of getting out of the system do not out weigh the benefits of utilizing resources. If a person gets a job or married. They have new barriers to figure out and don't have the ability to figure out what they should do. Many times a person might get a job but then they don't qualify for Head Start or they have to pay for child care and they aren't making enough money for it to be worth it for them to work. It's one thing to be struggling because your not doing anything about it(can't get a job, education, ect.) it another to be working your tail off and STILL struggling.	4/20/2017 10:23 AM
92	get a job	4/20/2017 10:16 AM
93	Support to get out and do something positive.	4/20/2017 10:01 AM
94	Minimum wage needs to go up.	4/20/2017 9:59 AM
95	lack of affordable housing, transportation and good paying jobs.	4/20/2017 9:52 AM
96	Affordable housing	4/20/2017 9:51 AM
97	Type of job openings in the area. Disabilities and/or mental health issues.	4/20/2017 9:27 AM

98	Families that are in crisis - needing to survive, don't have the capacity to find ways out. Also think that many families don't value education, so they don't make it a priority for their children. School was not a successful place for them, they don't see themselves as a partner in their children's education.	4/20/2017 8:45 AM
99	Lack of understanding of services to become self sufficient	4/19/2017 7:44 PM
100	Increasing cost of living for those on fixed incomes	4/19/2017 4:41 PM
101	Institutional poverty	4/19/2017 4:00 PM
102	Drugs	4/19/2017 3:12 PM
103	finding a job that will pay enough to meet their needs	4/19/2017 2:57 PM
104	Safe clean housing	4/19/2017 2:42 PM
105	More resources available for smaller communities. More one on one action than everything online. Not everyone can afford the internet or smart phones.	4/19/2017 2:28 PM
106	transportation	4/19/2017 1:36 PM
107	access to health care	4/19/2017 1:31 PM
108	Finding housing in decent shape.	4/19/2017 1:01 PM
109	Opportunities to further education to gain skills and then ability to get experience and receive mentoring.	4/19/2017 12:24 PM
110	lack of resources and how to find resources	4/19/2017 11:57 AM
111	Financial and emotional distress.	4/19/2017 11:57 AM
112	Access to services. Many services are either not available or are supposed to be offered by providers who are housed outside of our county, but are not accessible. Few low-income people are able to travel to surrounding counties to obtain the services either because they lack transportation and/or childcare or because they do not have paid leave from work to take several hours off to go to appointments in another county.	4/19/2017 11:38 AM
113	Making a living wage, even when working more than one job. Also, those with a criminal history cannot get hired.	4/19/2017 11:35 AM
114	Not enough opportunity for growth in a job/career	4/19/2017 11:17 AM
115	How to learn skills to get higher paying jobs.	4/19/2017 11:13 AM
116	Low income families are judged by higher income families. For example, coaches will not allow low income children to participate on 'their team'	4/19/2017 11:06 AM
117	Addiction	4/19/2017 10:59 AM
118	Access to care	4/19/2017 10:57 AM
119	employment opportunities stereotyping	4/19/2017 10:56 AM
120	Affordable housing	4/19/2017 10:53 AM
121	Free training for in demand skills such as welding and manufacturing jobs.	4/19/2017 10:40 AM
122	JUST GETTING BY	4/19/2017 10:38 AM
123	Food and shelter and proper medical care.	4/19/2017 10:15 AM
124	mental illness	4/19/2017 9:05 AM
125	low income have hard time finding housing when they have a criminal history, and or eviction history	4/19/2017 8:42 AM
126	I think the greatest challenge is the stigma, or stereotype that is put on low-income people about being lazy, addicts, worthless, etc.	4/18/2017 9:24 PM
127	lack of motivationentitlement...lack of education	4/18/2017 2:56 PM
128	jobs	4/18/2017 1:44 PM

129	Even with a college degree a person in this community cannot, for the most part, expect to earn a living wage or even hope to become part of the "middle class". Without two incomes (husband & wife) a family in this community will not stand much chance of paying usual household expenses without a continuously growing debt load.	4/18/2017 10:57 AM
130	easy access to support/help finding better paying jobs	4/18/2017 9:51 AM
131	Disjointed services (must fill out multiple applications for multiple programs in order to meet needs) Powerlessness cut-off of aid to children after 5 years	4/17/2017 2:56 PM
132	not being educated, racism, not given the same opportunities as others.	4/17/2017 1:52 PM
133	money management	4/17/2017 12:57 PM
134	Trying To Pay There Rent And Making Sure They Have Food Their Children To Eat Clothes Etc.	4/17/2017 12:42 PM
135	transportation	4/17/2017 11:33 AM
136	Finding decent paying jobs.	4/17/2017 10:15 AM
137	Transportation and legal activities to choose to do	4/17/2017 9:37 AM
138	Access to available services: transportation, awareness,	4/17/2017 9:31 AM
139	A generalized lack of employment opportunities paying a living wage of at least \$12.00 per hour for Full time (35 hours or more), and a wage of at least \$13.50 hourly for part - time (less than 35 weekly hours) employment.	4/17/2017 9:17 AM
140	finding jobs	4/17/2017 8:26 AM
141	The inability to earn enough money to afford better housing or vehicles, etc	4/17/2017 7:50 AM
142	Lack of education/ no motivation	4/17/2017 7:09 AM
143	living wage employment	4/15/2017 8:50 PM
144	No child support enforcement	4/15/2017 7:27 AM
145	I myself have been on hud for years. I would do anything to have a safe place to call home. Awaiting disability is a non accepted processes with no help throughout process. So even though my situation may be different I'm pretty sure there is still substantial housing problems	4/14/2017 8:10 PM
146	lack of shelters	4/14/2017 6:42 PM
147	Sustained support for growth and advancement. I think we offer services that perpetuate the cycle rather than comprehensive services to help them succeed in rising above.	4/14/2017 3:54 PM
148	Barriers to obtaining employment (lack of training opportunities, transportation barriers, no available child care, etc).	4/14/2017 1:58 PM
149	having the education and employment opportunities that helps someone to move out of poverty	4/14/2017 1:46 PM
150	Few opportunities to access education and or better employment.	4/14/2017 1:44 PM
151	Unemployment	4/14/2017 9:14 AM
152	breaking the cycle	4/13/2017 3:25 PM
153	job insecurity	4/13/2017 3:18 PM
154	affording sewer and water bills	4/13/2017 3:15 PM
155	transportation	4/13/2017 3:08 PM
156	Their own ability to see that they can do things if they try.	4/13/2017 2:45 PM
157	finding good paying jobs	4/13/2017 2:35 PM
158	Working so hard to do better but everything cost too much its hard to save up.	4/13/2017 2:07 PM
159	Safe, quality, affordable care for their children, especially single mothers/fathers and teen mothers. These children are the future of our community and we need to be sure they are growing up to be good, contributing citizens and not delinquents. I'm sure that a lack of sufficient income is the biggest issue for these families.	4/13/2017 1:01 PM
160	The fact that they will make more on services then if they actually go out and get a job, because they don't have an education or are unwilling to learn a trade.	4/13/2017 11:46 AM

161	Transportation and resources.	4/13/2017 11:38 AM
162	So many challenges, education, low paying jobs, not enough mental health workers, help with transportation, which will extended into the evening, Reliable and safe evening and night care for children, not everyone works traditional hours. Not enough programs that are affordable for children to do, most program comes with a hefty price tag and even if that is waved the equipment that is "required" is not.	4/13/2017 11:19 AM
163	Not enough job opportunities, Clinton County has very little resources for low income families and what resources that are available are usually in the Quad Cities and transportation is an issues. There are not enough place to take care of infants and toddlers 0-3 at low cost of no cost.	4/13/2017 11:05 AM
164	Lack of resources to meet their needs	4/13/2017 10:53 AM
165	housing	4/13/2017 10:48 AM
166	Locating affordable housing and being able to pay their rent, buy food and take care of their children.	4/13/2017 10:22 AM
167	Government Assistance Programs closing.	4/13/2017 10:08 AM
168	Breaking the cycle of poverty when every area is working against them (no access to education, no livable wage jobs, no access to child care)	4/13/2017 9:57 AM
169	Obtaining a job that they have the necessary skills for and still being able to afford a house, food, heat, etc	4/13/2017 9:45 AM
170	We need the mind set of employers to be that a "good job" means cooperation between the employer and employees to provide a professional, safe environment. So often employers deal with bad attendance and mediocre work ethic / customer service. The employees often have to choose between working 1 or 2 part time jobs or living off the system so they can care for kids. Both sides are frustrated. Both sides feel that the other is easily replaceable. The reality is, those with good jobs stay. They make it work. Good jobs in our community are hard to find. People get them and keep them.	4/13/2017 9:38 AM
171	Not knowing where to find help.	4/13/2017 9:27 AM
172	Not addressing generation and cultural aspects of poverty, birth control and teen pregnancy prevention. School system and families do not instill the love of learning and drive for success. We end up discouraging and putting people down.	4/13/2017 9:27 AM
173	housing/utility costs	4/13/2017 9:20 AM
174	transportation and depleted housing and affordable housing; and dentists who accept medicaid;	4/13/2017 9:15 AM
175	Learn how to Budget income and having enough money to get get ahead. Job security and level of education prevents them from getting higher paying jobs.	4/13/2017 8:53 AM
176	Being self sufficient.	4/13/2017 8:52 AM
177	Our low-income families are not being taught to budget and be self-sufficient. The choices they are making with the resources they have are not conducive to keeping themselves stable. With the exception of the FADSS program, most assistance programs don't factor in a system to hold the family accountable for changing their situation. i.e. a non disabled person with children who is on Section 8 has no incentive to try to make more money to be able to get off Section 8.	4/13/2017 8:45 AM
178	Transportation	4/13/2017 8:35 AM
179	finding child care to fit in their work schedule	4/13/2017 8:26 AM
180	Child care, utility bills, and affordable housing.	4/13/2017 8:18 AM
181	Not having the education to proceed a good job	4/13/2017 8:08 AM
182	Finding a job that pays what you need to survive.	4/13/2017 7:52 AM
183	Paying bills for housing, bills, food, etc	4/13/2017 7:42 AM
184	Money and time to support their children's participation in extracurricular activities, provide adequate food/nutrition, protect their children from trauma	4/13/2017 7:30 AM
185	Where to/how to start getting out of poverty. People are overwhelmed.	4/13/2017 7:06 AM
186	Homeless	4/13/2017 12:59 AM

187	Red tape and complicated system to work through	4/12/2017 6:24 PM
188	Mental health services	4/12/2017 5:57 PM
189	affordable housing	4/12/2017 5:54 PM
190	LANGUAGE	4/12/2017 4:28 PM
191	Lack of motivation	4/12/2017 4:26 PM
192	Transportation issues.	4/12/2017 4:26 PM
193	low self-esteem, barriers they don't know how to over come or have tried and failed so they won't do it again	4/12/2017 4:22 PM
194	English as a second language and education knowledge being so low	4/12/2017 4:19 PM
195	Paying their bills Using money wisely	4/12/2017 4:07 PM
196	finding affordable housing	4/12/2017 4:06 PM
197	Lack of proper mental health care	4/12/2017 4:06 PM
198	Ability to find a steady and sustainable career that makes it possible to acquire safe housing and quality child care for families.	4/12/2017 4:05 PM
199	Transportation	4/12/2017 3:57 PM
200	High cost of living	4/12/2017 3:57 PM
201	childcare and transportation to and from work	4/12/2017 3:50 PM

Q18 17. What do you think are your community's strengths for addressing the needs of low-income families and children?

Answered: 174 Skipped: 182

#	RESPONSES	DATE
1	I think there are several facilities for housing and food for people in the area and the ability to get schooling is good.	7/21/2017 5:18 PM
2	Good third party support from non-profit orgs	7/11/2017 2:27 PM
3	The one strength are programs like Community Action's but one program/organization cannot do enough.	7/6/2017 8:39 AM
4	Peoples' generosity of spirit and willingness to volunteer (in free clinics etc)	7/5/2017 5:28 PM
5	Unknown if addressed	6/30/2017 9:18 AM
6	unsure	6/29/2017 2:36 PM
7	I wouldn't know for sure.	6/29/2017 1:40 PM
8	unsure	5/23/2017 9:32 AM
9	lots of opportunities for free food, community that cares and tries to help.	5/9/2017 3:56 PM
10	Good Schools and Good Churches.	5/4/2017 3:47 PM
11	We have a strong caring community. There are a variety of community groups that are working to rectify these problems--but it's still not enough.	5/4/2017 9:08 AM
12	Mental Health services	5/4/2017 8:46 AM
13	People care. Resources if you can get to them.	5/4/2017 8:36 AM
14	There are programs and services operating by people who care. Unfortunately their resources are profoundly limited and are little more than a band-aid on a gushing wound.	5/3/2017 4:58 PM
15	Caring for children and willingness to discuss options	5/3/2017 4:53 PM
16	None	5/3/2017 4:23 PM
17	Improving outreach in schools	5/3/2017 3:52 PM
18	access to quality child care through Head Start and access to education through community colleges	5/3/2017 2:50 PM
19	The church is where is should come from. I know Community Action does a good job to help low-income families.	5/3/2017 1:11 PM
20	The Statewide Voluntary Preschool Program helps address many of the needs of low-income families and their preschool aged children.	5/2/2017 3:28 PM
21	Children are taken care of, the adults need the help	5/2/2017 1:41 PM
22	some low income housing	5/2/2017 11:40 AM
23	We have a lot of opportunities and people offering help.	4/28/2017 2:19 PM
24	preschool programs and helping people try to stay in school	4/28/2017 10:06 AM
25	Clinton Community College opportunities	4/27/2017 9:40 PM
26	Schools working to improve graduation rates by keeping youth in school.	4/27/2017 3:42 PM
27	Several government and NGO organizations are here to assist them	4/26/2017 2:57 PM
28	School system that cares.	4/26/2017 12:40 PM
29	Willingness and physical buildings	4/26/2017 9:46 AM

30	unsure	4/26/2017 8:08 AM
31	I know we have a lot of agencies. I am not sure the working poor are able to access them. For example, Child Care Assistance up here no longer communicates by email, they insist I call them. I'm working at school 8-4. I can't call. Same with many agencies--I can't visit, unless I take comp time, then I lose money.	4/25/2017 9:49 PM
32	I don't know	4/25/2017 3:52 PM
33	Schools are very aware of demographics of Clinton's kids.	4/25/2017 3:16 PM
34	There is some awareness and desire to help within the community.	4/25/2017 2:11 PM
35	Resources, financial and physical needs	4/25/2017 1:33 PM
36	There are a few facilities that help low income families	4/25/2017 11:47 AM
37	The educational systems recognizes the level of poverty in the community so there are multiple school problems. (Assist) to help with these issues.	4/25/2017 9:38 AM
38	Our school district.	4/25/2017 8:58 AM
39	Affordable housing opportunities and lots of great access to affordable quality of life amenities.	4/25/2017 8:37 AM
40	Great people. Strong resilient people that want to make things better.	4/25/2017 8:26 AM
41	school systems	4/25/2017 7:55 AM
42	Assistance from churches	4/24/2017 2:18 PM
43	Food Pantries	4/24/2017 1:28 PM
44	Groups that include people of all economic backgrounds at the decision-making table	4/24/2017 12:21 PM
45	Many organizations and agencies to help but overall lacking the financial resources to provide the programs and services.	4/24/2017 12:07 PM
46	Meal sites, food pantries,	4/24/2017 11:55 AM
47	Incentives to improve their standard of living.	4/24/2017 11:55 AM
48	More and more food given out & organizations working together to help those in need.	4/24/2017 11:39 AM
49	There are a lot of resources and they're trying not to duplicate efforts. There is a lot of cooperation between agencies.	4/24/2017 11:28 AM
50	Organizations like the YWCA Clinton partner with landlords, utility companies, child care centers, Eastern Iowa Community College, and churches to help address barriers so individuals and families can improve either their housing or income status.	4/24/2017 11:16 AM
51	presence of CCC	4/24/2017 11:14 AM
52	Several services to help if they have to desire	4/24/2017 11:03 AM
53	Agencies work well together, but without having enough resources the community can only do so much.	4/24/2017 11:00 AM
54	Many different agencies and organizations have people who care a great deal about the low income people.	4/24/2017 6:37 AM
55	There are jobs for those willing to work	4/23/2017 7:57 PM
56	Compassion and willingness to listen	4/23/2017 7:05 AM
57	Churches and other social service providers work together to try to bridge the gap	4/21/2017 4:20 PM
58	There aren't many low income families in this community	4/21/2017 2:06 PM
59	Plenty of services are available.	4/21/2017 1:51 PM
60	full day full year school programs. but they still have a long way to go.	4/21/2017 1:33 PM
61	resources such as LSI, Families First, Benevolent Society, Community Action, etc.	4/21/2017 11:00 AM
62	caring social service network who works together to try to find resources	4/21/2017 9:01 AM
63	Welfare	4/21/2017 8:55 AM

64	The strengths, are found in the people who are always willing to help.	4/21/2017 7:43 AM
65	it's size	4/20/2017 6:06 PM
66	Community School	4/20/2017 5:57 PM
67	The Referral Center in dewitt.	4/20/2017 5:47 PM
68	Community action does a good job helping people.	4/20/2017 5:14 PM
69	?	4/20/2017 3:24 PM
70	There are local social service agencies, churches, etc. that are communicating about these issues and trying to come up with ideas and plans to address the needs of the low-income families in our community.	4/20/2017 2:30 PM
71	Churches in the area stepping into that gap.	4/20/2017 1:32 PM
72	Good with programs such as WIC and the community action agency that also provide several different services	4/20/2017 1:12 PM
73	Non-profit and faith based organizations DO GOOD WORK, but are woefully underfunded. They only put band-aids on wounds that keep festering because root causes are not addressed	4/20/2017 12:35 PM
74	Iowa has excellent schools.	4/20/2017 11:46 AM
75	various committees	4/20/2017 11:11 AM
76	agencies working together to get the right assistance to the families	4/20/2017 11:08 AM
77	good schools and hard working and respected teachers!	4/20/2017 10:58 AM
78	Lots of caring social service workers, referral sources, giving people and churches	4/20/2017 10:48 AM
79	There are many different resources for families for food, medical, housing, utilities.	4/20/2017 10:43 AM
80	The acknowledgment that there is a wide spread community need for services and a the willingness to try to address these issues.	4/20/2017 10:41 AM
81	The EHS/HS program is an asset for children/parents however the curriculum needs to change to be more about mental health social emotional skills because children can't learn if they aren't happy!	4/20/2017 10:23 AM
82	we have agencies	4/20/2017 10:16 AM
83	Connection of them	4/20/2017 10:01 AM
84	We have a lot of resources for a small community and a lot of programs for children	4/20/2017 9:59 AM
85	multiple social service agencies work together to meet needs in our community.	4/20/2017 9:52 AM
86	We offer child care resources to low income. Park area for children to play. Events to benefit the entire community. Our churches and veterans organizations also offer support to the community with food drives etc.	4/20/2017 9:27 AM
87	I think there are a lot of programs and people who want to help. AIM is working to try to bring leaders/resources together in a more cohesive way.	4/20/2017 8:45 AM
88	We have a great network of non-profits	4/19/2017 7:44 PM
89	Industry & local government have partnered in a host of programs to help those in need.	4/19/2017 4:41 PM
90	Jobs	4/19/2017 4:00 PM
91	A great YMCA and programs	4/19/2017 3:12 PM
92	people are starting to become more aware of the issue	4/19/2017 2:57 PM
93	City ordinances and education	4/19/2017 2:42 PM
94	Starting to have monthly mobile food pantry	4/19/2017 2:28 PM
95	We have the abilities to help the poor but not the resources from the state	4/19/2017 1:31 PM
96	The churches help out those in great need.	4/19/2017 1:01 PM
97	Muscatine is rich in resources so is able to assist low income families with food, clothing and some basic needs. We are very fortunate in that respect.	4/19/2017 12:24 PM

98	unsure	4/19/2017 11:57 AM
99	That there agencies/groups that come together to look at the needs of community	4/19/2017 11:57 AM
100	Local resources such as churches, schools, police, and other community members.	4/19/2017 11:38 AM
101	Several agencies focus on this population & provide services, but more working professionals are needed to work with families.	4/19/2017 11:35 AM
102	Erickson center, head start, after school programs	4/19/2017 11:17 AM
103	We have a lot of resources.	4/19/2017 11:13 AM
104	Caring	4/19/2017 10:59 AM
105	Community partner engagement with partnerships and coalitions	4/19/2017 10:57 AM
106	social service network, interest from local businesses in building a stronger workforce	4/19/2017 10:56 AM
107	Communication between non profits is good	4/19/2017 10:53 AM
108	Supportive community with financial backing.	4/19/2017 10:40 AM
109	COMMUNITY ACTION, OTHER AGENCIES	4/19/2017 10:38 AM
110	lots of caring people in this community that will step up if there is a need	4/19/2017 9:05 AM
111	I think our community does a good job of trying to reach out to its members to help when in needs, but there are not necessarily always the resources available. There are always people who would like to help others when possible.	4/18/2017 9:24 PM
112	good organizations exist	4/18/2017 1:44 PM
113	Head Start is run by strong willed people that passionately and genuinely strive to address the needs and necessities of the community and also of low income families. Community services are drastically under funded. It seems that in the last decade or so de-funding community services programs have become the rallying cry of half the population even though community services programs use a minuscule portion of city, state, and federal budgets.	4/18/2017 10:57 AM
114	food pantries	4/18/2017 9:51 AM
115	Lots of free/low-cost family entertainment opportunities	4/17/2017 2:56 PM
116	The davenport School district is trying many innovative ways to get children to school to learn as well as addressing children's needs while I school.	4/17/2017 1:52 PM
117	Community Action Helps With Resources	4/17/2017 12:42 PM
118	The programs that are available provide a much needed service to these families.	4/17/2017 10:15 AM
119	Many community resources	4/17/2017 9:37 AM
120	Food Bank. Private and Faith-based involvement. Community support for programs. I think this community wants to support all members just doesn't always do so effectively.	4/17/2017 9:31 AM
121	Given the make up of Congress and the Executive branches in Washington and in Des Monies, I see little available motivation to help people at or near the poverty level.	4/17/2017 9:17 AM
122	low income housing and job fairs	4/17/2017 8:26 AM
123	Family resources	4/17/2017 7:09 AM
124	collaboration opporunities	4/15/2017 8:50 PM
125	Resources that are available are there	4/15/2017 7:27 AM
126	Strength of child schooling and daycare	4/14/2017 8:10 PM
127	supports the schools provide	4/14/2017 6:42 PM
128	Lots of available resources when combined	4/14/2017 3:54 PM
129	We have many agencies with educated, passionate employees who are willing to advocate for the needs of the vulnerable populations in our community.	4/14/2017 1:58 PM

130	We have a lot of community resources and services available, but agencies need to work together to more effectively disseminate information about the availability We also need to do a better job of coordinating services and removing duplication of services to more efficiently meet community needs.	4/14/2017 1:46 PM
131	Scott County has a lot of service providers. Some services are duplicative due to requirements of how the funding is required to be used.	4/14/2017 1:44 PM
132	The network of local non-profits working together to solve as many problems as funded for.	4/14/2017 9:14 AM
133	non	4/13/2017 3:25 PM
134	offering resources as needed	4/13/2017 3:18 PM
135	health care that is available	4/13/2017 3:15 PM
136	agencies that work together	4/13/2017 3:08 PM
137	There are resources out their to help families	4/13/2017 2:45 PM
138	building low income housing	4/13/2017 2:35 PM
139	Food pantry,	4/13/2017 2:07 PM
140	There are many non-profit resources available to these families if they just know about them and take advantage of them. Applying for all the different programs can be overwhelming.	4/13/2017 1:01 PM
141	Job fairs	4/13/2017 12:51 PM
142	We have quite a few food banks and clothing stores that have free or low cost items.	4/13/2017 11:46 AM
143	The DCSD working with children to strengthen families.	4/13/2017 11:38 AM
144	I believe that the city is working on some things that they feel are important, but I do not believe that they capture the true issues because they need to talk to the population that is effected.	4/13/2017 11:19 AM
145	I believe that Clinton does very poorly in this area there really aren't any strengths to help and assist these families.	4/13/2017 11:05 AM
146	There are lots of resources available if you know how to access them and are willing	4/13/2017 10:53 AM
147	space for housing	4/13/2017 10:48 AM
148	We currently have organizations in place to assist low-income families, such as Community Action, United Neighbors, the Salvation Army and church groups. I hope that the new federal budget allows the funds to continue these community efforts.	4/13/2017 10:22 AM
149	Assistance Agencies, Government Aid Programs	4/13/2017 10:08 AM
150	Agencies like CAEI	4/13/2017 9:57 AM
151	Programs such as food stamps and health insurance	4/13/2017 9:45 AM
152	Local agencies are accessible to these families to help short term with almost every area of necessity (with the exception of DHS that requires people to have transportation to Davenport to attend training). Most agencies work together with churches and other programs to try to meet every need. There is a spirit of cooperation for the most part...and a shared concern for long term planning for the folks we all see repeatedly.	4/13/2017 9:38 AM
153	n/a	4/13/2017 9:27 AM
154	We have many services available, our families do a lot to address the needs of others who are in poverty as well.	4/13/2017 9:27 AM
155	service groups like Rotary, Lion's, Dream Catchers, Ministerial Association. We need bigger, long-term plans for affordable housing	4/13/2017 9:20 AM
156	Several Community programs to provide for low-income population. But there isn't enough education on how to move towards self-sufficient	4/13/2017 8:53 AM
157	I think the community is great at providing plentiful resources for food.	4/13/2017 8:45 AM
158	Recognizing that there is an issue and providing some resources for low income individuals and families.	4/13/2017 8:35 AM
159	free meal programs	4/13/2017 8:26 AM

160	Head start programs and weatherization programs.	4/13/2017 8:18 AM
161	Having community action as a wonderful resoures	4/13/2017 8:08 AM
162	Community Action, Head start, LIHEAP and Weatherization programs, really help, in time of need, for the elderly, disabled, low income families.	4/13/2017 7:52 AM
163	Community Action resources and churches	4/13/2017 7:42 AM
164	All-day, every day preschool. Backpack program. Summer food service program.	4/13/2017 7:30 AM
165	Donations	4/13/2017 12:59 AM
166	Resources for food and clothing	4/12/2017 5:57 PM
167	strong networks available to support meeting needs	4/12/2017 5:54 PM
168	Increased focus on connecting resources, and making it easier for low income families to access these resources in a simpler fashion- and get services faster. Scott county coordinated intake for one.	4/12/2017 4:26 PM
169	We are working on addressing these needs	4/12/2017 4:19 PM
170	There are several agencies that try and help	4/12/2017 4:07 PM
171	I am not sure	4/12/2017 4:06 PM
172	Good free recreational activities. Numerous programs that help with childcare, education, training and financial assistance.	4/12/2017 4:06 PM
173	There are several community agencies available that help to address the needs of this population, IE Community Action, Friendly House, United Neighbors, King's Harvest, etc.	4/12/2017 4:05 PM
174	Collaboration	4/12/2017 3:57 PM

Q19 18. What other comments do you have about the needs in your community?

Answered: 96 Skipped: 260

#	RESPONSES	DATE
1	None	7/11/2017 2:27 PM
2	There are not enough programs to provide enough needs for the community. The community has grown in leaps & bounds in some areas but the overall mentality seems to be stuck in times past. The organizations that are in place should work more closely with each in an attempt to to more of the communities needs.	7/6/2017 8:39 AM
3	None	6/30/2017 9:18 AM
4	na	6/29/2017 2:36 PM
5	Low-income people are not the only ones who need help. Even if you have a degree and a full time job (in your field). you may not be making enough to support yourself.	6/29/2017 1:40 PM
6	none	5/23/2017 9:32 AM
7	we are seeing more and more homeless all of the time	5/9/2017 3:56 PM
8	What we do for "least of us" raises the entire community.	5/4/2017 9:08 AM
9	there need to be more resources for low income people with less regulations for obtaining the services	5/3/2017 2:46 PM
10	I don't think that it is the governments responsibility. I think that it is the churches responsibilities and they have slacked off because the government has stepped in.	5/3/2017 1:11 PM
11	There is an overall shortage of quality, affordable preschool and/or childcare in our area.	5/2/2017 3:28 PM
12	People who are not necessarily poverty level still struggle to meet needs but often do not get help for them	5/2/2017 1:41 PM
13	We need to find a way to compensate for the loss of factory jobs. We need to invest in attracting jobs that are more modern and provide a better taxable base.	4/28/2017 2:19 PM
14	mental health services alcohol/drug counseling and services	4/27/2017 9:40 PM
15	Growth should not be so recklessly desired that we encourage an expansion of the population with people who compound our challenges	4/26/2017 9:46 AM
16	more pride in the community, more involvement by members of the community	4/26/2017 8:08 AM
17	I am working to expand on the idea of Clinton, IA's Children's Discovery Center (I used to live there and was on the program committee) as a replicable model of a sustainable safe place for young children to play and exercise year round. (North Iowa Children's Discovery Center on facebook)	4/25/2017 9:49 PM
18	Our church serves about 3,000 a year in the Free Clothing Closet. All new business is on 53rd Street. Why?	4/25/2017 3:52 PM
19	I can't stress it enough...more mental health education, care, and services.	4/25/2017 2:11 PM
20	Students from low-income families are unaware of resources that might be available to them. They need access to these resources since their parents may not have the will or desire to get them for their child.	4/25/2017 11:47 AM
21	The city needs to invest in the infrastructure. Roads, builds, and parks are often neglected which is the first impression that outside members get of our community.	4/25/2017 9:38 AM
22	We could use an AmeriCorps partners in learning program if they still exist. Adult ELL drop in center could be nice, also.	4/25/2017 8:58 AM
23	Clinton is continuing to decline as a town.	4/25/2017 7:55 AM

24	Shelter program for the homeless that not only provides housing, but trains them to be able to get a job.	4/24/2017 1:28 PM
25	People need to be less judgmental about lifestyles of persons in every economic class. Why should it matter which phone I have or what brand of shoes I wear ... and that goes "both" ways.	4/24/2017 12:21 PM
26	We seem ill-equipped to meet the needs of incoming out-of-state residents, who come needing financial assistance and community supports, along with community residents.	4/24/2017 12:07 PM
27	Need to get to the root of the problem and with no mental health funding or funding for drug addiction we are just masking the problem with giving out free food and shelters. We need to have more programs to get them back on their feet and drug rehab support.	4/24/2017 11:55 AM
28	The community needs to be more desirable to maintain and attract residency and businesses to the area.	4/24/2017 11:55 AM
29	we need to get a handle on the crime/home invasions. assaults and drug busts. then stronger punishment if caught, not just a slap on the wrist.	4/24/2017 11:39 AM
30	lots of temporary people coming from Illinois to move up on the HUD waiting list. Disruptive to kids' education to move them around and transient attitudes towards rentals and rules	4/24/2017 11:14 AM
31	Crimes solved	4/24/2017 11:03 AM
32	We could always look to improve our community and find new ways of reaching out.	4/24/2017 6:37 AM
33	We need mental health services!!!	4/23/2017 7:57 PM
34	This community needs more restaurants and more activities for teenagers such as a roller skating rink, or arcade of sorts. Thus giving them an opportunity for work when they become a legal working age.	4/21/2017 2:06 PM
35	None	4/21/2017 1:51 PM
36	i think that the people who work the hardest fall through the cracks and the ones who put in the bare minimum get all the help.	4/21/2017 1:33 PM
37	The community needs more programs that will bring people together, cultural programs that would show how important everyone is in the community. The justice system needs to show that no matter what your race is you would be treated right.	4/21/2017 7:43 AM
38	There are many summer programs & sports programs throughout the school year that are not affordable. Our DeWitt community needs scholarships available year round, for programs of all different lengths.	4/20/2017 5:47 PM
39	People need to be more willing to work and do what they can to earn an income for their basic needs.	4/20/2017 3:24 PM
40	Specific issues within our county are high rates of substance abuse, air quality and lack of affordable housing.	4/20/2017 2:30 PM
41	City, county, and state governments should chase slum lords out of business as well as predatory lenders. They may currently have a legal right to rape poor people but that doesn't make IT RIGHT.	4/20/2017 12:35 PM
42	na	4/20/2017 11:11 AM
43	increase in hard drug use has become a problem for many. Meth & now heroin have increased dramatically over the last few years.	4/20/2017 10:58 AM
44	The State of Iowa has absolutely abandon their responsibilities of providing mental health and drug addiction services by failing to fund and closing the four State mental health treatment centers. The State of Iowa is ranked dead last in dollars spent by the State for these needs. the State has mererly pushed off the cost of dealing with these issues down to the counties and cities.	4/20/2017 10:41 AM
45	I have seen a lot of parents that have crimminal backgrounds that can't get a basic job because of it. Also, we have parents who don't have a GED. We need to provide lots of support to these individuals to help them succeed. I have seen programs offered but they really need additional support (child care, time/space to study, tutors) there is a reason the didn't graduate High School and it wasn't because they weren't provided the opportunity. We have to do more.	4/20/2017 10:23 AM
46	n/a	4/20/2017 10:01 AM

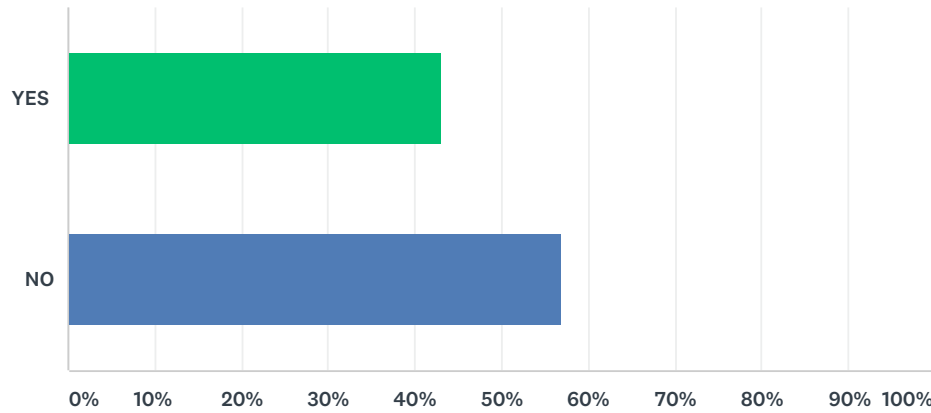
47	For a small community we do have a lot more resources than we used to because the bigger counties around us also serve Cedar County.	4/20/2017 9:59 AM
48	Regionalization of services (ie DHS, DV, Housing, Promise Jobs, MH, MCO's, etc.) have really hurt our community.	4/20/2017 9:52 AM
49	Wellness Center even for a few hours a week would benefit the entire community offering services that people may not be aware of or support to those who suffer with disabilities/mental health/substance or alcohol problems or need assistance for job placement and or training.	4/20/2017 9:27 AM
50	On a state level the de-investment in schools is not helping. We need to have strong schools to attract people to our community and to educate our kids. Tax dollars are being used for other things (or given as tax credits) and we are not sufficiently investing in schools. I feel like this HAS to be a part of the conversation.	4/20/2017 8:45 AM
51	We have a lot of potential	4/19/2017 7:44 PM
52	Mental Health Hospital	4/19/2017 3:12 PM
53	the people in the position of power are detached from the majority of the people in the community and are blinded to the issues that they face daily	4/19/2017 2:57 PM
54	those with mental health issues are not receiving treatment to help get them to self-sufficiency	4/19/2017 1:31 PM
55	There's not enough funding. Too much negative stigma towards the low-income. The general public needs to be educated on why these people truly do need help and the reason is NOT "because they are lazy".	4/19/2017 1:01 PM
56	There are many groups of caring people in the community. It would be advantageous to group together so needs are met but not duplicated.	4/19/2017 12:24 PM
57	MORE MENTAL HEALTH RESOURCES	4/19/2017 11:57 AM
58	There is an increase of immigrant and refugee population. With this comes the issue of language barriers.	4/19/2017 11:57 AM
59	We need better short term skilling programs, working with local manufacturing facilities to employ people. We also need a local employer to give felons a chance to work.	4/19/2017 11:35 AM
60	Clinton is divided into a "good" half of town and a half of town you don't want to be in after 6pm.	4/19/2017 11:17 AM
61	The stigma surrounding addiction.	4/19/2017 10:59 AM
62	I feel the community in Geneseo in the best in the QC. They seem to really try and care for those that live within it.	4/19/2017 10:40 AM
63	We have a lot of low income services that are going unused. I think that many are not aware of what we have in this community or chose not to bother.	4/19/2017 9:05 AM
64	none	4/18/2017 1:44 PM
65	The number one problem in this community is that wages are held very, very low. The "minimum wage" is not a government sanctioned suggested wage, was never was meant to be starting wage, and was not intended to be a base wage on which to build on. The "minimum wage" is a value whereby if an employer pays an employee a wage below the " minimum wage" the employer is breaking the law and will be subject to arrest and prosecution.	4/18/2017 10:57 AM
66	need more jobs for teens in the summer to keep them off the streets. Not enough affordable after school programs for children less than 13. Parents that work part time jobs or want to work can't afford the child care for their children.	4/17/2017 1:52 PM
67	N/A	4/17/2017 12:42 PM
68	We need more funding and resources to address the needs in our community.	4/17/2017 10:15 AM
69	Need system for establishing needs and most effectively addressing those needs. Holistic approach.	4/17/2017 9:31 AM
70	I have seen little change in Scott County - regarding helping the " 2nd class citizen " - over the past decade. Sadly, I sense there will continue to be major problems as priority is given to the Military Industrial Complex, and its lobbyist supporters.	4/17/2017 9:17 AM
71	No	4/15/2017 7:27 AM

72	I wish when u go somewhere for help u are most of the time told there's no help but here's a pamphlet of places u can call and try. Hearing that there is no help is soul crushing. If there were funds I believe Clinton could handle them to really help out	4/14/2017 8:10 PM
73	need new city administration	4/14/2017 6:42 PM
74	our community comes together in tragedy.	4/13/2017 3:15 PM
75	Quit going after weed smokers and chase the real problem: meth, gangs, real drugs, and violence.	4/13/2017 2:07 PM
76	It concerns me that one of our hospitals is closing and merging with it's other location. The one that is closing is in west Davenport and is much more convenient for many people than the one in East Davenport.	4/13/2017 1:01 PM
77	The low income community needs to have some sort of positivity training or motivational training, so they want to get a job and stop living off of the government.	4/13/2017 11:46 AM
78	N/A	4/13/2017 11:38 AM
79	I think that our community is lacking due to learned helplessness. There are lots of resources out there for people that want to better themselves, but there is a lot of learned helplessness which is hard to break.	4/13/2017 10:53 AM
80	People seeking aid should also be given job information. They shouldn't depend on aid without holding down a job.	4/13/2017 10:08 AM
81	We need programs that help families break the cycle of poverty in addition to programs like CAEI offers to help them get by.	4/13/2017 9:57 AM
82	Assistance for those who need it but "make" to much money. There are those who are barely making it and living pay check to pay check that could use just a little help like food stamps that don't get the help	4/13/2017 9:45 AM
83	Psychiatric care has been inconsistent in Clinton county for a long time. Doctors don't stay, and it's a huge disruption to folks who require regular monitoring for chronic illness. Even worse, most of the psychiatrists who come to our county mental health clinic are not well-versed on child and adolescent care. Clinton and Jackson county has a high need for consistent, quality mental health services.	4/13/2017 9:38 AM
84	I would like to see some long range mentoring of children and their parents from birth through high school in order to help increase a familie's network of support and see if it would break the cycle of poverty.	4/13/2017 9:27 AM
85	Ours is a very diverse community culturally and racially. It is sometimes difficult to grow trusting relationships and work together rather than forming small groups and floundering	4/13/2017 9:20 AM
86	The mental health in our community needs to be addressed more than anything. This is an epidemic that has been on going and needs attention.	4/13/2017 8:52 AM
87	I would really like to see more before and after school programs affiliated with the schools. Single parents with no support system who are struggling to maintain employment need more help with finding these programs and also for transportation to get their children to and from these places while they are working. I also believe more employers (namely the big factories of Muscatine and surrounding areas) should provide subsidized on-site daycare for their workers' children that includes care of sick children. (within reason)	4/13/2017 8:45 AM
88	Housing and transportation are major issues in our community as well as outer counties. Enough resources to serve growing population.	4/13/2017 8:35 AM
89	they need to fix the streets and curbs around town	4/13/2017 8:26 AM
90	We need to address the homeless issue and low income housing and child care.	4/13/2017 8:18 AM
91	We really need affordable health care, a fair living wage and a relationship with the police, so people are not afraid and feel like its an us vs. them department.	4/13/2017 7:52 AM
92	We need quality daycare and early Head Start	4/12/2017 5:57 PM
93	I've seen lots of growth- housing, businesses, but not an increase in transportation or a focus on quality childcare and education to support the increase in young families that come along with a growing community.	4/12/2017 4:26 PM

94	I feel that the low-income families in my community are made to feel like they are a burden not only in our schools but in our community as a whole. This I feel need to be addressed and changed completely.	4/12/2017 4:19 PM
95	Children over the age of 12 are usually not able to go to summer programs	4/12/2017 4:07 PM
96	We need better mental health care services!	4/12/2017 4:06 PM

Q20 19. Are you an employee at our community action agency?

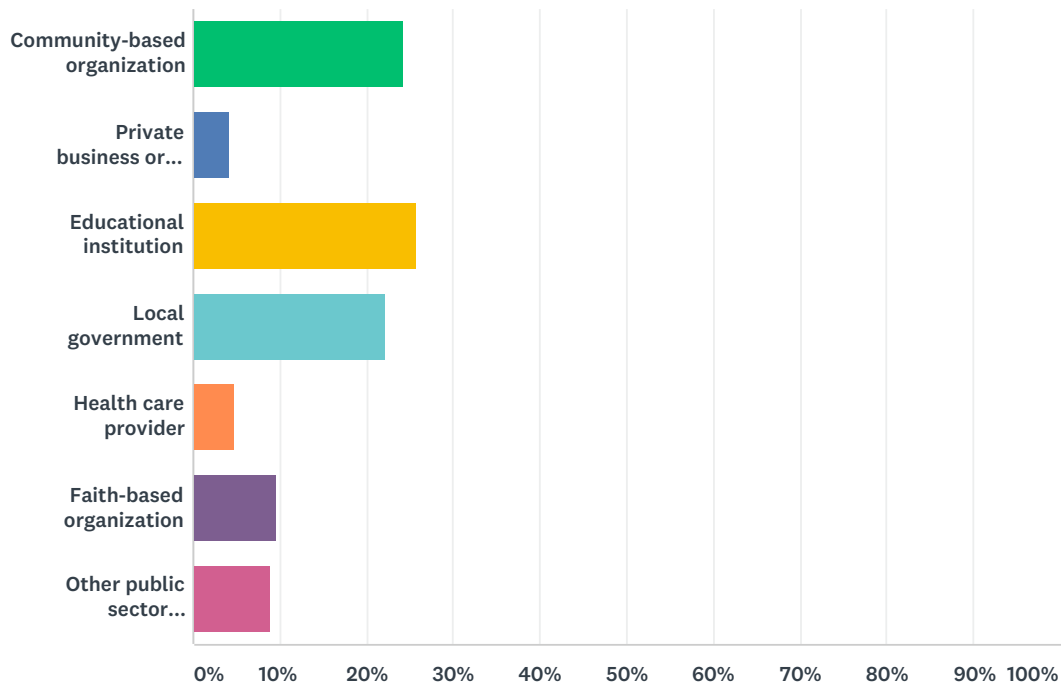
Answered: 262 Skipped: 94



ANSWER CHOICES	RESPONSES	
YES	43.13%	113
NO	56.87%	149
TOTAL		262

Q21 20. What community group do you belong to? (select the one that best describes the group you are representing)

Answered: 144 Skipped: 212



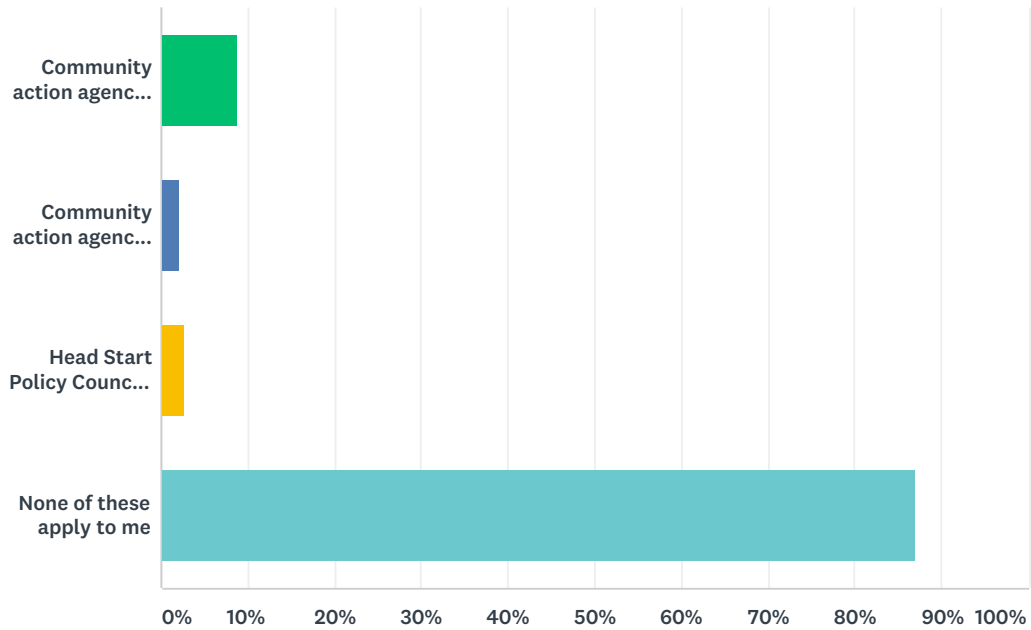
ANSWER CHOICES	RESPONSES
Community-based organization	24.31% 35
Private business or corporation	4.17% 6
Educational institution	25.69% 37
Local government	22.22% 32
Health care provider	4.86% 7
Faith-based organization	9.72% 14
Other public sector organization (please specify)	9.03% 13
TOTAL	144

#	OTHER PUBLIC SECTOR ORGANIZATION (PLEASE SPECIFY)	DATE
1	Education	5/1/2017 7:56 PM
2	Law Enforcement	4/26/2017 2:58 PM
3	teacher	4/25/2017 8:28 AM
4	Substance Abuse Prevention and Treatment	4/24/2017 1:56 PM
5	Judicial	4/20/2017 10:30 AM
6	substance Abuse	4/20/2017 10:01 AM
7	Public Health	4/19/2017 11:39 AM
8	Electric Coop	4/19/2017 10:44 AM

9	legal aid	4/18/2017 1:45 PM
10	Public Health	4/17/2017 3:08 PM
11	Policy council	4/15/2017 7:28 AM
12	CAEI board of directors (NOT employee)	4/12/2017 5:56 PM
13	BANK	4/12/2017 4:28 PM

Q22 21. Are you a... (select all that apply)

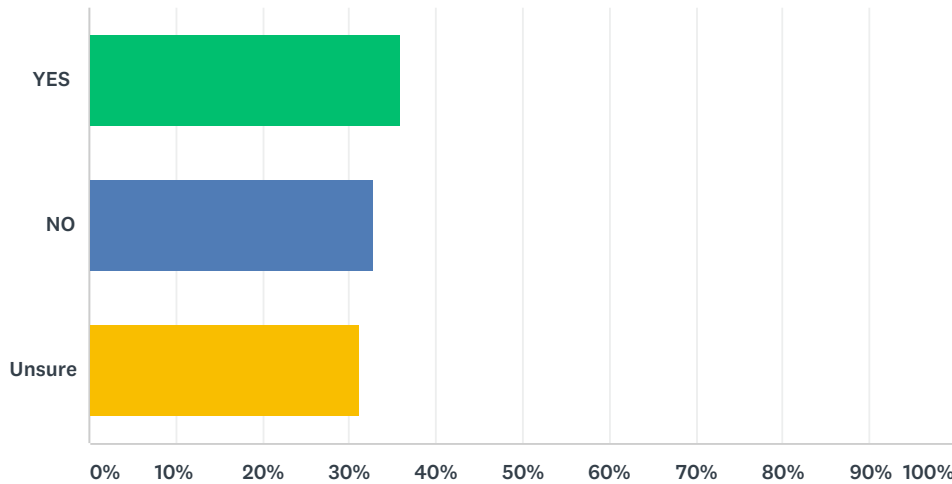
Answered: 147 Skipped: 209



ANSWER CHOICES	RESPONSES	
Community action agency board member	8.84%	13
Community action agency advisory committee member	2.04%	3
Head Start Policy Council member	2.72%	4
None of these apply to me	87.07%	128
Total Respondents: 147		

Q23 22. If given the opportunity, would you be willing to serve on a local board or committee that represents and makes decisions on programs and services for families with low incomes?

Answered: 128 Skipped: 228



ANSWER CHOICES	RESPONSES	
YES	35.94%	46
NO	32.81%	42
Unsure	31.25%	40
TOTAL		128

Q24 22a. Please provide the following contact information. The contact information you provide will be kept confidential. Our agency will only use this information to contact you if there is an opportunity for you to serve on a local board or committee that represents and makes decisions for families with low incomes. FIRST NAME, LAST NAME, and PHONE NUMBER (999-999-9999)

Answered: 41 Skipped: 315

#	RESPONSES	DATE
1	Matthew Hahn, Manager, Customer Contact Solutions, 563-324-9592	7/11/2017 2:28 PM
2	Gregory Armstrong 563-322-6622.	5/23/2017 9:36 AM
3	Melody Ottmann 563-381-7777	5/4/2017 3:48 PM
4	Julie Meyerson Ross 563-508-2209	5/4/2017 9:09 AM
5	Sheri Flack 563-326-8612	5/4/2017 8:47 AM
6	Elizabeth Zimmerman 563-320-0574	5/4/2017 8:37 AM
7	Kennon neal	5/3/2017 4:24 PM
8	John Border 563-336-5060	5/3/2017 3:53 PM
9	Heather Anderson 309-292-0113	5/3/2017 2:51 PM
10	Kellen Schneeberger 563-249-3736	4/28/2017 2:19 PM
11	Janine Johnson 563-529-37-67	4/27/2017 3:43 PM
12	Andy Eberhart 563-242-7075	4/26/2017 12:41 PM
13	Rev. Le Anne Clausen de Montes, 608-515-1515 (cell)	4/25/2017 9:51 PM
14	Patricia Fuller, 563.249.5364	4/25/2017 2:13 PM
15	Chris Scott, chris.scottia@gmail.com	4/25/2017 1:34 PM
16	Joshua, Hahn, 309-235-0158	4/25/2017 8:27 AM
17	Maribeth Bousman 563-6130096. I've already served on your board, but my scheduled would not allow me to continue.	4/24/2017 12:23 PM
18	Andrea Barnett 563-244-5801	4/24/2017 11:56 AM
19	Lori Freudenberg 563-242-7611	4/24/2017 11:29 AM
20	Pauline Carr 5632127925	4/24/2017 11:14 AM
21	Peggy Sellnau 563-243-4223	4/21/2017 11:01 AM
22	Vargas, Rebecca 319-541-5885	4/20/2017 5:57 PM
23	Tiffany Harris 5635039859	4/20/2017 10:02 AM
24	Krista Regennitter, 563-263-5701	4/20/2017 8:46 AM
25	Maria, Dickmann, 563-639-4154	4/19/2017 7:44 PM
26	Broderson, Diana (563-264-3861) or (563-260-7515)	4/19/2017 2:59 PM
27	Lisa Syring 563.890.2361	4/19/2017 2:29 PM
28	Bonnie Butler 563-886-2226	4/19/2017 11:39 AM
29	Susan Day 563-264-3278	4/19/2017 11:36 AM

IOWA COMMUNITY ACTION AGENCIES [3]

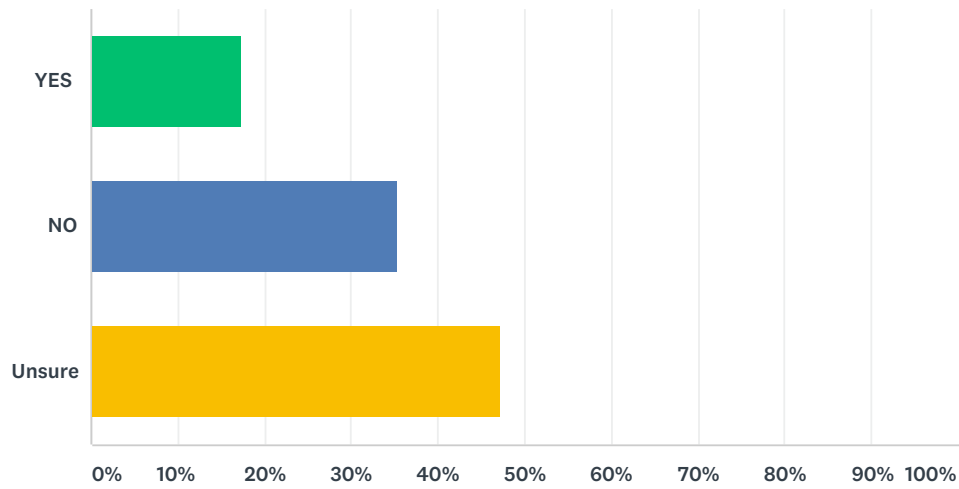
COMMUNITY NEEDS
ASSESSMENT SURVEY

SurveyMonkey

30	Diane Sonnevile 563-323-7732	4/19/2017 10:56 AM
31	Cathy Jordan 563 326 1330	4/19/2017 10:54 AM
32	Deb Gustafson 563-323-5725	4/19/2017 10:50 AM
33	Chris Moore 323-229-6346	4/19/2017 10:41 AM
34	Roma Taylor 563-549-0751	4/17/2017 1:53 PM
35	Alyssa Acton 563-676-8486	4/17/2017 11:34 AM
36	Tammy Trice (563-505-4324)	4/15/2017 8:52 PM
37	Rhonda Eckhart 564-355-2329	4/14/2017 2:10 PM
38	Anna Copp 563-639-9247	4/14/2017 1:47 PM
39	Diane Martens 563-326-8221	4/14/2017 1:45 PM
40	Marian Hart 563-299-4678	4/13/2017 9:21 AM
41	Melissa Johnson 3193258185	4/12/2017 5:58 PM

Q25 23. If give the opportunity, would you be willing to volunteer at our community action agency?

Answered: 127 Skipped: 229



ANSWER CHOICES	RESPONSES	
YES	17.32%	22
NO	35.43%	45
Unsure	47.24%	60
TOTAL		127

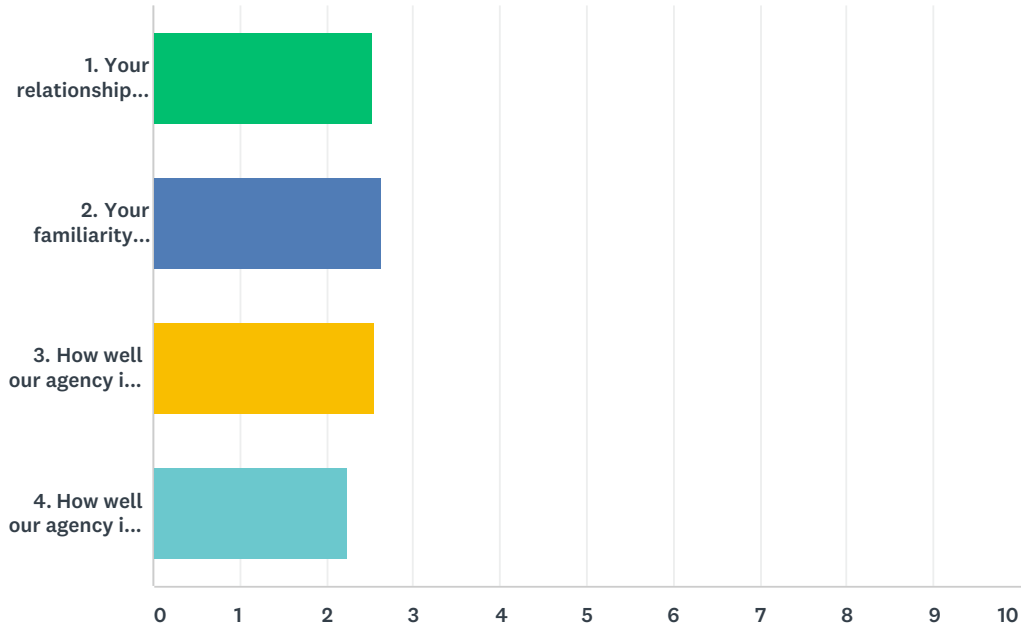
Q26 23a. Please provide the following contact information. The contact information you provide will be kept confidential. Our agency will only use this information to contact you if there is an opportunity for you to volunteer at our agency.FIRST NAME, LAST NAME, and PHONE NUMBER (999-999-9999)

Answered: 15 Skipped: 341

#	RESPONSES	DATE
1	Julie Meyerson Ross (I'm already active with Opportunities Quad Cities) 563-508-2209	5/4/2017 9:10 AM
2	Kellen Schneeberger 563-249-3736	4/28/2017 2:19 PM
3	Chris Scott chris.scottia@gmail.com	4/25/2017 1:34 PM
4	Joshua, Hahn, 309-235-0158	4/25/2017 8:27 AM
5	Lori Freudenberg 563-242-7611	4/24/2017 11:29 AM
6	Fred Levinson, 563-260-1356	4/24/2017 6:38 AM
7	Tiffany Harris 5635039859	4/20/2017 10:02 AM
8	Maria, Dickmann, 563-639-4154	4/19/2017 7:45 PM
9	Rosa Mendoza 563.272.1351	4/19/2017 11:59 AM
10	Cathy Jordan 563 326 1330	4/19/2017 10:54 AM
11	Roma taylor 563-549-0751	4/17/2017 1:53 PM
12	Kathleen, Frana, 563 570 1476	4/14/2017 6:44 PM
13	Rhonda Eckhart 563-355-2329	4/14/2017 2:11 PM
14	Linda Hayes. (563) 505-4083	4/13/2017 11:40 AM
15	Marian Hart 563-299-4678	4/13/2017 9:23 AM

Q27 SATISFACTION SURVEY In your opinion, please rate the following:

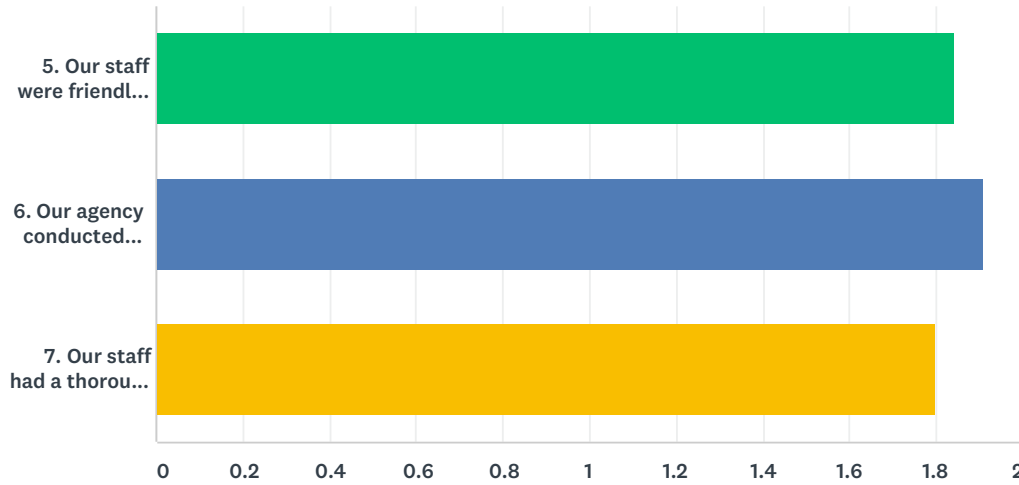
Answered: 123 Skipped: 233



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	UNSURE/NO RELATIONSHIP	TOTAL	WEIGHTED AVERAGE
1. Your relationship or partnership with our community action agency	17.89% 22	29.27% 36	14.63% 18	1.63% 2	0.00% 0	36.59% 45	123	2.54
2. Your familiarity with our agency programs and services	8.94% 11	27.64% 34	30.08% 37	7.32% 9	2.44% 3	23.58% 29	123	2.63
3. How well our agency is valued in your community	14.63% 18	36.59% 45	11.38% 14	0.81% 1	0.00% 0	36.59% 45	123	2.55
4. How well our agency is meeting the needs of the low-income people in your community	9.84% 12	30.33% 37	17.21% 21	0.82% 1	0.00% 0	41.80% 51	122	2.24

Q28 If you connected with our community action agency within the last 12 months, please rate the following:If you did NOT connect with our community action agency within the last 12 months, please select N/A (not applicable).

Answered: 116 Skipped: 240



	STRONGLY AGREE	AGREE	UNDECIDED	DISAGREE	STRONGLY DISAGREE	N/A (NOT APPLICABLE)	TOTAL	WEIGHTED AVERAGE
5. Our staff were friendly and helpful	23.28% 27	16.38% 19	0.86% 1	0.00% 0	0.00% 0	59.48% 69	116	1.84
6. Our agency conducted business in a professional manner	23.48% 27	16.52% 19	2.61% 3	0.00% 0	0.00% 0	57.39% 66	115	1.91
7. Our staff had a thorough knowledge of our agency programs and services	22.41% 26	14.66% 17	2.59% 3	0.86% 1	0.00% 0	59.48% 69	116	1.80

Q29 If you connected with our community action agency within the last 12 months, please answer the following:8. What can our agency do to improve our programs and services?

Answered: 24 Skipped: 332

#	RESPONSES	DATE
1	unsure	5/23/2017 9:38 AM
2	More money is needed to help those in need.	5/9/2017 3:59 PM
3	Tell me what you do & how you can help	5/4/2017 3:49 PM
4	Provide more info on objective	5/3/2017 4:25 PM
5	have more Head Start programs in the community	5/3/2017 2:52 PM
6	I think you are providing many great services.	5/2/2017 3:29 PM
7	Continue to promote the services offered and needs to the community	4/27/2017 9:42 PM
8	I found it hard to reach you during non-working hours (I work on the other end of town 8-4); I also had to find someone to watch my kids the day I was able to visit.	4/25/2017 9:53 PM
9	As an agency, less stringent guidelines would make it easier for the employees to assist a larger group of citizens.	4/24/2017 2:21 PM
10	Toot your own horn in Clinton County. :)	4/24/2017 12:24 PM
11	More presence in the community	4/24/2017 11:01 AM
12	Not applicable	4/23/2017 7:07 AM
13	n/a	4/20/2017 10:03 AM
14	It feels like the Community Action agency has become more regionalized, so staff are not able to be involved in the local community as much. To keep community members and service providers connected it is important to have a local contact that also serves on committees or participates in meetings.	4/20/2017 8:48 AM
15	Less red tape	4/19/2017 7:46 PM
16	n/a	4/19/2017 4:02 PM
17	do better with keeping the community and other service organizations aware of limited time available services	4/19/2017 3:00 PM
18	No suggestions on improvement. Muscatine's local Community Action is always helpful and very knowledgeable about their programs and other resources in the area.	4/19/2017 12:33 PM
19	Na	4/19/2017 11:18 AM
20	Increase employment opportunities for those in recovery.	4/19/2017 11:01 AM
21	Rtl	4/14/2017 6:46 PM
22	My interactions have always been positive. Thank you for what you do in our community!	4/14/2017 1:49 PM
23	N/A	4/13/2017 11:41 AM
24	Hire educators for school based programs	4/12/2017 6:00 PM